

# T3FS

Trendy Travel Trade with Food & Shop  
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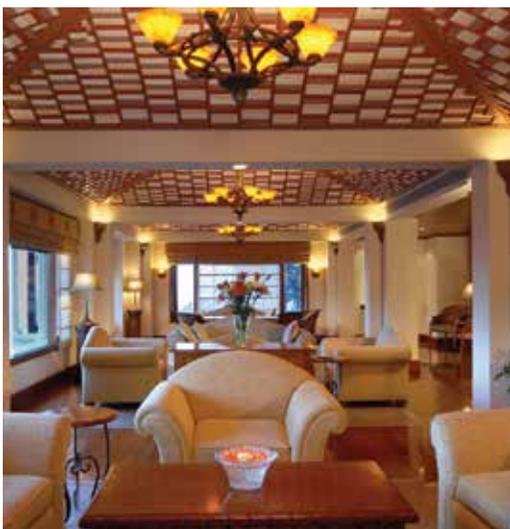
## Tourism: Bouncing Back from COVID Impacts



*Yoga is a  
way of life*

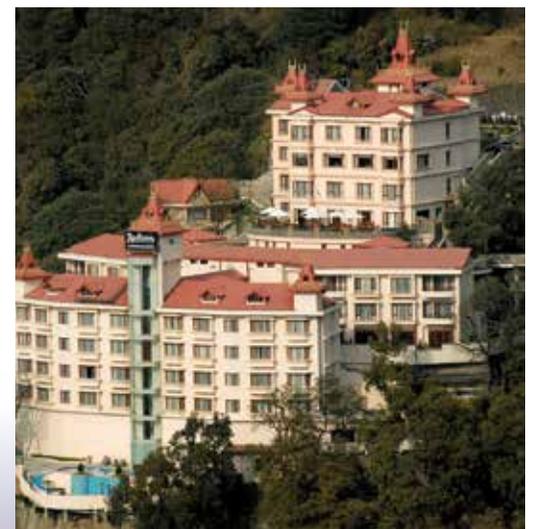
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Jaisalmer - Bikaner - Mandawa - Delhi



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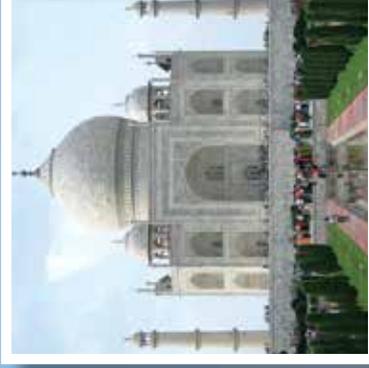
Delhi - Jaipur - Samode - Nawalgarh -  
Bikaner - Gajner - Jaisalmer - Osian  
- Khimsar - Manvar - Jodhpur - Rohet -  
Mount Abu - Udaipur - Dungarpur  
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Gopalpur - Puri - Bhubaneswar



### Buddhist Temple with

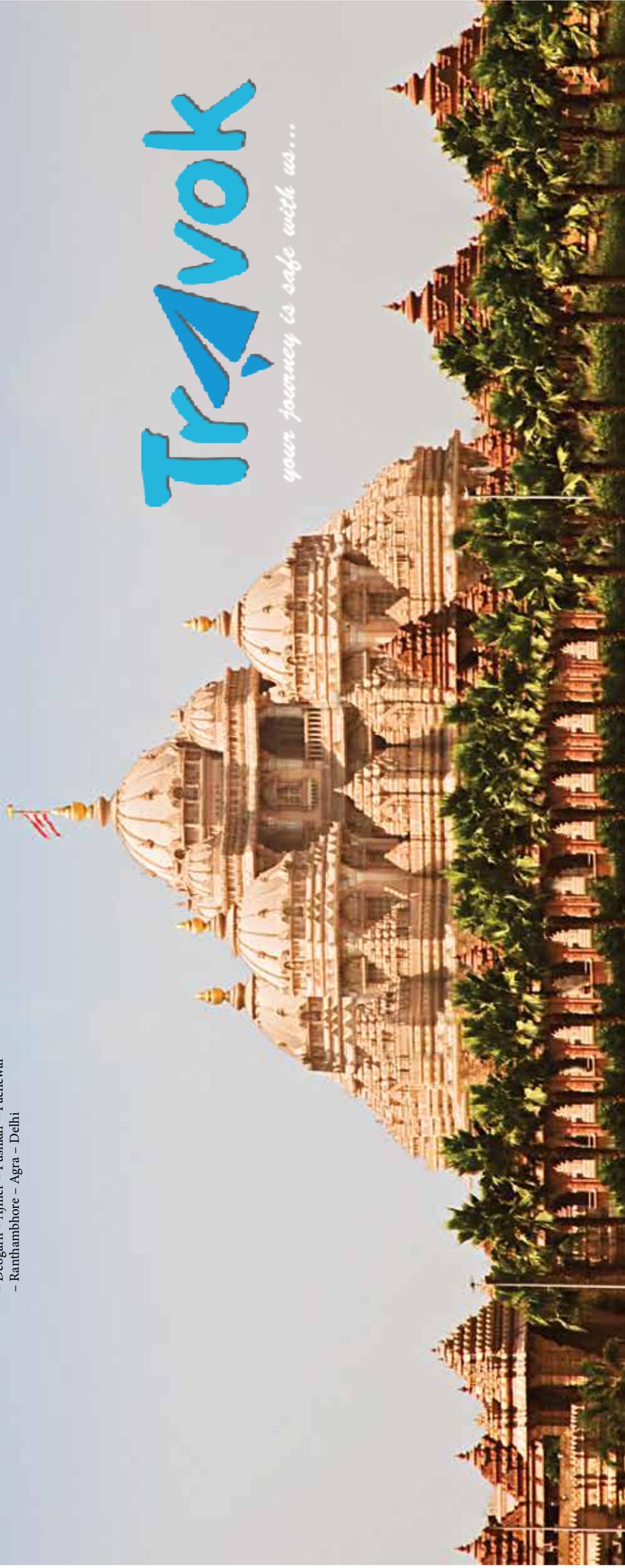
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- Kolkata - Bagdogara - Darjeeling  
- Pelling (Pemayangtse)- Gangtok -  
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# Travok

*your journey is safe with us...*



Editor & Publisher : **Vedika Sharma**

Director: **Babita Sharma**

Senior Editor : **Tarsh Sharma**

Reporter : **Parul Malhotra**

Consulting Editor(West) : **S K Mishra**

Consultant Art Director : **Anita Mudgal**

Graphic Designer : **Sangeeta Arya**

Consulting Photographer : **Ganesh Kapri**

Manager Administration : **Gaurav Kumar**

Manager Circulation : **Himanshu Mudgal**

E-mail : [vedika@fabianmedia.net](mailto:vedika@fabianmedia.net), [babita@fabianmedia.net](mailto:babita@fabianmedia.net)

Website : [www.fabianmedia.net](http://www.fabianmedia.net)

#### Editorial & Marketing Office:

Fabian Media Pvt. Ltd., Delhi [babita@fabianmedia.net](mailto:babita@fabianmedia.net)

#### Published, owned, Printed & Edited by Vedika Sharma

888, Pocket – D, Dilshad Garden, Delhi – 110095,  
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## PUBLISHER'S NOTE



Dear Reader,

While the total number of confirmed cases of COVID-19 keeps growing worldwide, some countries and state governments have begun to reopen the economy or are mulling to do it as a large contingent of the population is getting anxious over the stay-at-home policy, which triggered a large scale of lay-offs and furloughs. By keeping all this in mind T3FS comes up with the cover story on “Tourism: Bouncing Back from COVID Impacts.”

Tourism Fiji has progressed into Stage Two of its Market Re-entry Plan. Tourism Fiji developed its Market Re-entry Plan to coordinate an aligned return to market across all its international destinations in the wake of COVID19.

Tourism Minister of Jamaica, Hon Edmund Bartlett has lauded local tourism partners for the high level of preparation evident in key sub-sectors of the tourism industry to protect tourism workers and visitors from the threat posed by the Coronavirus (COVID-19), ahead of the phased reopening of the sector.

After 9 weeks of battling tirelessly the deadly Covid-19 worldwide pandemic, Seychelles-the small island holiday destination in the Indian Ocean with a population of less than a hundred

thousand inhabitants- is now Covid-19 Free.

Like this, we covered various other countries also with their spoke person's message.

In hospitality, we covered few interviews while focusing on yoga and fitness. Yoga is an old discipline from India. It is both spiritual and physical. Yoga uses breathing techniques, exercise and meditation. It helps to improve health and happiness. It is defined rightly as the cessation and the modification of the mind, Body and Soul.

In lifestyle, we focused on the Empire State Building. Since its inception in 1930, the Empire State Building, the World's Most Famous Building, has undergone tremendous changes, including the most notable ones during their \$165 million renovation over the last four years.

Today, the Empire State Building stands for much more than the breathtaking view it provides. Let's look at some of the most incredible changes that have taken place at the Empire State Building over the years.

*Vedika Sharma*

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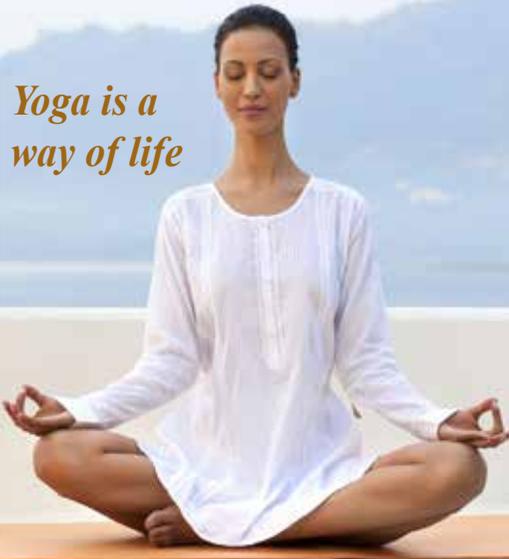
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*The first Range Rover made under new social distancing measures drove off the production line at Jaguar Land Rover's manufacturing plant in Solihull, following the recent temporary pause in production due to the coronavirus pandemic.*

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*A Heritage Hotel by Prime*

300 years of Old Elegant Fortified Palace Hotel

Luxury Heritage Hotel

It revives the gracious lifestyle of princes of Rajasthan  
and the heritage of India.



Destination Wedding



Leisure Stay



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# Is PM Narendra Modi's vision of a self-reliant country applicable for Tourism?

**India's Prime Minister Narendra Modi addressed the citizens of the country and announced Rs 20 lakh crore package which will make India a truly self-reliant country. The economic package is for different strata of the economy, including industries, MSMEs, common people. The tourism industry was looking forward to a deep set of survival measures for the sector from the Rs 20 lakh crore stimulus package. Unfortunately, nothing is clear to support the tourism industry. By keeping all this in mind T3FS connects with the travel association leaders for their reaction on the same.**

• Vedika Sharma

## Indian Association of Tour Operators (IATO)

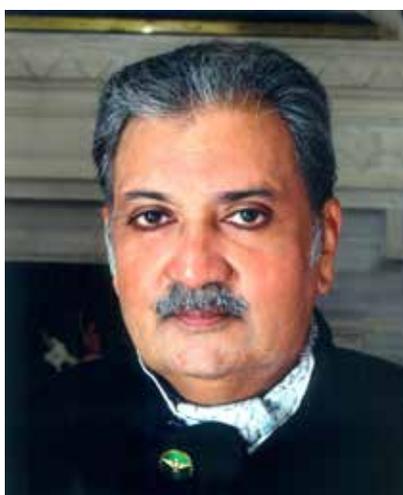


Pronab Sarkar, President, IATO

We have been completely disappointed by the government's lack of empathy for the suffering of the tourism sector. This sector, directly and indirectly, employs about 4 crores people, yet not a single word of solace for the sector in the entire five press conferences held by Hon'ble Finance Minister.

Tourism industry has borne the maximum brunt of this pandemic and industry of the size of Rs. 18 lakh crore is on the brink of collapse. The tourism industry was the first which was affected even before the lockdown in the month of February, when the international flights and visas got cancelled starting with China, followed by Italy, Iran, Korea and then followed by all the countries. Lack of any mitigating announcement by the Finance Minister in the series of announcements made only goes to show that the government considers the entire sector not worthy of any attention. The government says take loans to pay salaries, by the way, which business takes loans on interest for paying salaries, the loans are meant for expansion when the business is not happening what will we expand. We had requested for financial support, refund of advance payments made to the airlines for air tickets, refund of advance payments made for luxury trains and wildlife safaris and all these funds stuck with the airlines, state government, abolishing GST, enhance SEIS to 10%, reducing VISA fee and several other measures that would have made India an attractive inbound destination. The neighbouring countries are already ahead of us in these measures and when inbound tourism starts we shall go down further in the wish list of travellers.

## Indian Heritage Hotels Association (IHHA)



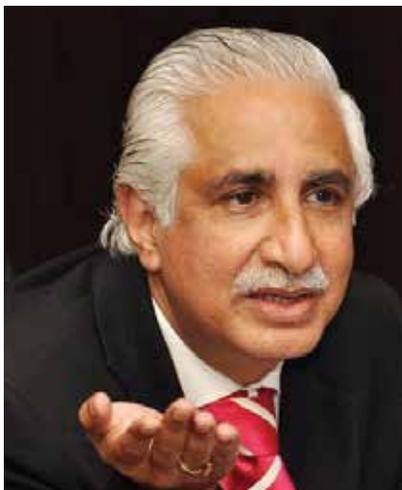
H.H Maharaja Gajsinghji of Jodhpur, President, IHHA

The Tourism industry has expressed its shock and disappointment over not being included in the 'Atmanirbhar Bharat Abhiyan' package, the guidelines which were announced by the Minister of Finance of India, Ms. Nirmala Sitharaman in a series of press conference recently. Travel and tourism is a significant part of the country's infrastructure contributing over 9% to the GDP and over 8% of the employment. The sector has the highest trickle-down effect and impacts people of all income levels. Despite the sector having made numerous requests and appeals to the Government for assistance and bailouts, the industry has been viewed as a part of the 'Luxury' category. This has created immense grievances for those needy citizens whose livelihood has been affected during the Corona pandemic. These include tourist guides, auto drivers, taxi drivers, souvenir sellers, shopkeepers, craftsmen, handicraftsmen as well as folk artistes who perform for tourists.

It is to be recalled that the tourism industry sought to negotiate a revival package with the Government. Apart from this they also urged for policy support for waiving off electricity charges, reduction of GST rates, State tax reimbursement, salary support, interest and collateral-free long term funds, reduction in bar fees and much more. The collective might of all travel and tourism stakeholders are required to fight the forthcoming battle the industry will be facing.

## Federation of Associations in Indian Tourism &amp; Hospitality (FAITH)

## Nakul Anand, Chairman, FAITH



The Indian Tourism industry was looking forward to a deep-set of survival measures for tourism from the Rs. 20 lakh crore package announced over 5 days, which however were not addressed. The Indian Tourism, Travel & Hospitality is believed to impact almost 10% of GDP through its direct and indirect impact. It has already seen over one-quarter of accumulated losses which began from February onwards. There is no cash inflow expected for many quarters as the key segments of the Indian tourism economy - the international inbound tourists, inbound and VFR - (visiting friends and relatives) and the outbound travel will remain mostly non-performing due to international flight restrictions & tragic impact in most key markets. Domestic travel and corporate travel within the country may slightly ease up post lockdown. The meetings incentives exhibitions & events segment will be severely impacted due to size restrictions. Consequently, all tourism Service providers, the hotels, travel agents, tour operators, tourist transporters, restaurants, guides will be compromised and the tourism industry of India will be operating with extreme under capacities making most businesses unviable on a cash operating basis. To prevent this and to ensure survival, FAITH had proposed a dedicated interest and collateral-free long term fund for paying salaries & operating costs and for minimum of 12 months complete waiver of fixed central & state statutory and banking liabilities without any penal or compounding interest which have not been addressed. Indian tourism travel and hospitality is said to impact 10-12% of India's employment which is believed to cover almost 5 crores + direct and indirect jobs. The industry has gone numb from a lack of any umbrella direction from the Government or without any fiscal & monetary support. With no visibility of cash inflows, the Indian tourism industry is now looking at large scale bankruptcies, business closures which will lead to job losses across cities, towns and hinterlands of India. This has the potential to set back the Indian tourism, travel and hospitality industry by many years.

## Travel Agents Association of India (TAAI)

## Jyoti Mayal, President, TAAI



It is very sad that such a huge industry of travel tourism hospitality & aviation has not been mentioned even once in the entire bail-out package of our Finance Minister. We are going to see a lot of unemployment & businesses getting shut. We understand that the PMs focus on better infrastructure & for the underprivileged but what is the use of infrastructure if the industry only doesn't survive? What is the use of the reduction in GST, TCS and TDS for a couple of months if there is not going to be any business? Unless we get a survival package as requested for there is not going to be thrust in revival for our members. We were also looking for ease of transacting business which doesn't cost the government anything. The government has left us nirbhar on ourselves.

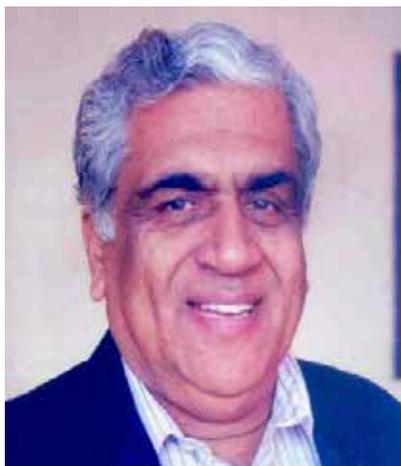
## Federation of Hotel &amp; Restaurant Associations of India (FHRAI) &amp; Hotel and Restaurant Association of Western India (HRAWI)

## Gurbaxish Singh Kohli, Vice President, FHRAI and President, HRAWI



We are in a state of shock because of the insensitivity shown by the Government! As always, the hospitality industry has been completely ignored. It's almost as if our existence or imminent doom does not matter at all. The hospitality industry pledges its hotel rooms to the Government for accommodating the quarantined, we prepare and distribute lakhs of free meals to lakhs of people and we support the government whenever they call us but unfortunately we do not even figure in their list of sectors that are in desperate need of help. We are very concerned about how Tourism which was specifically mentioned by the PM in his address at the Red Fort as one of the five pillars that drove the economy of the country was not featured as one of the pillars in his updated list in a recent address to the nation. We have made several representations to the Government informing it about the current state of our industry. We have clearly outlined the consequences in terms of the economic repercussions, the set back to tourism and hospitality and most importantly, about how it is and will affect the employment of the millions who depend on this sector directly and indirectly. The FHRAI calls for the Centre to pay immediate attention to hospitality and tourism which contributes almost 10 percent to the GDP. We are immediately writing to the Hon. FM, the PMO and also the RBI again pleading for justice to be done to the hospitality and tourism industry.

Adventure Tour Operators Association of India (ATOAI)



Capt. Swadesh Kumar, President, ATOAI

All of us in the tourism fraternity, especially the adventure tourism industry, have been anxiously waiting for some financial benefits and relief measures to save our industry in the current situation from the Hon'ble Finance Minister, but to our total dismay, no such announcements came to support us. I must mention here that today the tourism industry is numb and we do not know which direction we should move and what is next. This industry is scattered across the country, even in small towns where people are completely depended on the adventure tourism activities for their livelihood. For example, in Leh, Ladakh, there are more than 5000 taxis and more than 3000 motorbikes which are presently vacant and waiting for the business to restart. Similarly, a large number of Home Stays across the country have no business at present and are struggling for their survival. As per our estimate, it will take at least six months to restart the operations and they all need support at this crucial period.

Travel Agents Federation of India (TAFI)



Pradip Lulla, Acting President/Vice President TAFI

It's a big disappointment that in the huge bailout package of 20 lakh crores the travel and tourism sector has received no stimulus or positive cash flow solutions as we are the most vulnerable with zero business. As of 10% GDP contributors and paying taxes for all these years, we have been left on our own to weather the storm.

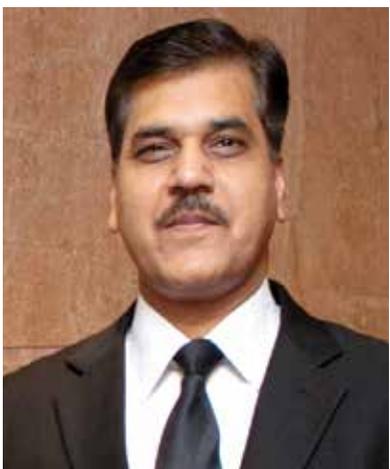
Association of Domestic Tour Operators Association (ADTOI)



PP Khanna, President, ADTOI

There is no cash flow at all in domestic tourism and it has not been supported at all. Travel within the country may slightly ease up post lockdown but will be highly restricted due to fear of travel among elders & children, social distancing norms, corporate travel freeze and the closure of the holiday season impacting all adventure, heritage, spiritual, cruise and niche tourism segments.

India Convention Promotion Bureau (ICPB)



Amaresh Tiwari, Vice Chairman, ICPB

The MICE industry's immediate demands as follows:

- Allow us to open Meetings and Conference Venues both hotel and standalone venue. MICE Participants and Gathering are two different things. MICE is having its standard, guidelines and adhere to all rules and regulations of safety & hygiene.
- Creation of India MICE fund under ICPB to market and promote MICE under Champion Sector Schemes of Ministry of Commerce and Ministry of Tourism.



# Bali

**3D2N + 3rd Night Free  
Relaxing Me  
| USD 158**

*\*based on 4\* hotel*

**Inclusion :**

- 3 Nights stay at selected hotel with breakfast included
- Return airport transfer
- FREE : 1x 60Mins Massage OR 1x Meals at certain hotel
- FREE : Hard Rock Cafe Meals Voucher
- Choice of 1x Full Day Tour OR 1x White Water Rafting

**3D2N  
Villa Indulence  
| USD 278**

*\*based on 4\* hotel*

**Inclusion :**

- 2 Nights Stay at Selected Villa with breakfast included
- Return Airport Transfer
- FREE 1x 60mins massage (Min. 3 nights stay)
- FREE 1x Full Day Car at Disposal with English Speaking Local Host
- FREE : 1x Indian Cuisine Voucher at all outlet Gateway of India Restaurant

## 4D3N Bali Safari

**| USD 278**

*\*based on 4\* hotel  
(1Night at Mara River Safari Lodge + 2Night at South Bali)*



BALI SAFARI & MARINE PARK

**Includes :**

- Safari Journey at Bali safari Park
- Breakfast with Lion at Tsavo Lion Restaurant
- Indian Cuisine Lunch or Dinner where available and specified

## 5D4N Bali Safari

**| USD 258**

*\*based on 4\* hotel*

*(1Night at Lovina Beach + 3Night at South Bali)*

**Inclusion :**

- Wild Dolphin Searching at Lovina Beach, 2 full day tours
- Indian Cuisine Lunch or Dinner where available and specified in the program
- Free 1 x 60mins massage or set meal at certain hotel



Borobudur Temple, Jogja

**Bali - Jogja  
5D4N Discovery  
USD 308**

*2 Night at Bali + 2 Night at Jogja  
\*based on 4\* hotel*



Gedung Sate, Bandung

**Bali - Bandung  
5D4N Discovery  
USD 338**

*2 Night at Bali + 2 Night at Bandung  
\*based on 4\* hotel*



Sand Island, Lombok

**Bali - Lombok  
5D4N Discovery  
USD 328**

*2 Night at Bali + 2 Night at Lombok  
\*based on 4\* hotel*

**\*The rates is based on land arrangement only excluding Internation & Domestic airfare**



# Tourism: Bouncing Back from COVID Impacts

COVID-19 has affected nearly every country in the world. Among many industries, the travel and tourism industry is one of the worst affected sectors due to Coronavirus outbreak and lockdown. By keeping all this in mind T3FS comes up with the tourism situation in various countries.

• Vedika Sharma

World Tourism Organization (UNWTO)

Zurab Pololikashvili, Secretary-General, UNWTO



At both the local and the global level, the crisis we have faced up to together has shown the importance of making the right decisions at the right time.

The time has come to restart tourism!

We do so on the back of many weeks of hard work and commitment. This crisis has affected us all. Many, at every level of the sector, have made sacrifices, personally or professionally. But in the spirit of solidarity that defines tourism, we united under UNWTO's leadership to share our expertise and abilities. Together, we are stronger, and this cooperation will be essential as we move onto the next stage.

Our research shows that several countries around the world are starting to ease restrictions on travel. At the same time, governments and the private sector are working together to restore confidence build and trust essential foundations for recovery.

In the first stage of this crisis, UNWTO united tourism to assess the likely impact of COVID-19, mitigate the damage to economies, and safeguard jobs and businesses. Now, as we change gears together, UNWTO is taking the lead again.

Last week, we convened the fifth meeting of the Global Tourism Crisis Committee. Here, we launched the UNWTO Global Guidelines to Restart Tourism. This important document outlines our roadmap and priorities for the sector in the challenging months ahead, from providing liquidity for vulnerable businesses to opening borders and coordinating new health protocols and procedures.

At the same time, we continue to promote innovation and sustainability. These must no longer be small parts of our sector, but instead must be at the heart of everything we do. This way, as we restart tourism, we can build a sector that works for people and the planet.

Governments and businesses are increasingly on our side as we work to build this new tourism. UNWTO is also working to make sure that tourists too share this vision. Our partnership with CNN International will take our positive message to millions of people around the world. The #TravelTomorrow message, embraced by so many, is one of responsibility, hope and determination.

And now, as we get ready to travel again, we remind tourists of the positive difference their choices can make. Our actions can be meaningful and highlight the road ahead, travelling again to restart tourism.

# Fiji: COVID 19 free Destination

As on 29 May 2020, Fiji's Government confirmed that domestic travel within Fiji can resume. As a result, Tourism Fiji has progressed into Stage Two of its Market Re-entry Plan. Tourism Fiji developed its Market Re-entry Plan to coordinate an aligned return to market across all its international destinations in the wake of COVID19. Until now, in Stage One of the Market Re-entry Model Tourism Fiji has been focused on staying in the hearts and minds of consumers through its "Sota Tale" messaging.



*Josaia Voreqe Bainimarama, Prime Minister, Fiji*

There are now zero confirmed cases of COVID-19 in Fiji, and we have not recorded a new case in 45 days; that is over three full incubation periods for the virus granting us a high level of confidence that the virus has been wholly eliminated within our borders.

Over the next week, we're going to be reassessing some of our health protection measures. Like we've done from the very start, every step forward will be carefully considered, and every decision will be backed by the best available science. This measured approach is what brought us here, and it is what will bring us forward as we adjust to a new normal.

Because with the virus still raging around the world, we will need your active participation to build on our success. We're busy preparing for the official launch of careFIJI — a new mobile application that will speed up contact tracing and, eventually, allow for the secure re-opening of our borders. At that launch, we'll have more details to announce. That will include plans to reopen our schools and our houses of worship, and safe workplace measures that will help stimulate economic activity without jeopardising the health of our people. So, make sure to tune in.

In the meantime, all of our life-saving safety measures, including our 10pm to 5am curfew, remain in place. And to avoid any risk of a second wave, the healthy habits we've picked up over the past months must continue. Wash your hands, wear a face mask if you're feeling unwell, and maintain a safe physical distance from others as much as possible. And if you do plan to celebrate, don't share takis, bilos, or cigarettes. It's simply not worth risking your life or the life of those you love.



# Seychelles: COVID 19 free destination

After 9 weeks of battling tirelessly the deadly COVID-19 worldwide pandemic, Seychelles the small island holiday destination in the Indian Ocean with a population of less than a hundred thousand inhabitants is now COVID-19 Free.

The country, which reported a number of 11 cases in total, has announced the last infected patient tested negative for a continuous number of days and is now considered to be healed from the COVID-19 virus.

On April 28, 2020, Seychelles President Danny Faure announced a lifting of restrictions on the movement of people on May 4, while travel restrictions will end on 1 June when the Seychelles International airport will reopen on June 1, 2020.

For the moment, Seychelles is free from the COVID-19 pandemic and the Seychellois authorities remain on high alert for any eventualities. The Public Health Authority alongside other organisations are working hard to keep citizens, expatriates and visitors safe from the pandemic.

As announced by the President on April 28, 2020, visitors and returning residents arriving in Seychelles will be subjected to strict measures imposed by the Public Health Authority, including a 14-day compulsory quarantine.

Composed of 115 islands, the Seychelles Archipelago land of lush vegetation and natural pristine beauty lies scattered across their secret corner of the western Indian Ocean off the east coast of Africa, some thousand miles away.

All cases have been reported and treated on Mahé. No cases have been reported on the inner island of Praslin, La Digue, Silhouette Island and the Outer Islands.



*Didier Dogley,  
Minister for Tourism,  
Civil Aviation,  
Ports and Marine,  
Seychelles*

The exceptional work done by the health authorities has been tremendous and it has enabled the Tourism stakeholders to get back to the drawing board to plan for the

arrival of our first visitors.

As the situation around the world remains precarious, it is a blessing for our small nation to have been able to curb the spread of the COVID-19 on our shores. As a destination, this is a very big advantage for Seychelles; there is a lot of preparatory work here on the ground with our partners to make sure that Seychelles sends a strong message of being a safe destination. When the world opens up and people start travelling, safety in regards to COVID 19 is going to be a major factor for visitors planning to go on holiday.

With the opening of the airport on June 1, 2020, Seychelles will be in a very strong position to market itself as a safe destination; something that most tourists will be yearning for after being confined to their homes for months.



# Abu Dhabi: Safe and Clean Certification Programme

The Department of Culture and Tourism Abu Dhabi (DCT Abu Dhabi) announced the launch of a safe and clean certification programme a first of its kind in the region, and one which seeks to uplift and standardise the cleanliness and hygiene levels across all businesses and organisations in the tourism sector.

As hotels, malls and other attractions in Abu Dhabi prepare to cautiously re-welcome guests to their venues, DCT Abu Dhabi aims to safeguard the health and wellbeing of consumers by offering certifications that ensure the compliance of standardised hygiene levels in tourism destinations and industry businesses within the emirate.

The latest initiative from DCT Abu Dhabi comes as part of the organisation's commitment to ensuring the health and safety of its residents and visitors, as well as its response to the change in consumer trends, behaviors, and expectations as a result of COVID-19.

The pandemic has called for many different hygiene measures across the globe, with governments rolling out a series of disinfection programs to ensure the safety of the public. In late March, the UAE launched the National Disinfection Programme as part of the preventative and precautionary measures taken by the UAE to contain the spread of COVID-19. The country was highly praised for its excellent intervention measures globally, which included health, hygiene, and safety regulations as well as other supportive schemes which consider the economic impact of COVID-19.

The certification programme was developed in partnership with a leading world developer and will be rolled out in phases. Phase one will be dedicated to hotels in Abu Dhabi, with other tourism attractions and businesses to follow. Interested organisations are strongly urged to follow DCT Abu Dhabi's social media channels and website for updates regarding the program.



*HE Ali Hassan Al Shaiba, Executive Director of Tourism and Marketing at DCT Abu Dhabi*

Our priority is to ensure that our residents and visitors feel safe and comfortable in Abu Dhabi and as hygiene and cleanliness have risen to become vital factors considered by all individuals today,

we believe that it is imperative for all institutions and businesses to elevate and then maintain hygiene standards. As the leaders in tourism, our role is to pave the way for industry players and set standards that suit our consumers. Through this tourism board led programme, we hope to boost the confidence of consumers when considering Abu Dhabi as a tourism destination. Our dedicated team has been working closely with different stakeholders to ensure that this programme considers all elements of health and safety and we encourage all hotels and industry partners to attain the certificate.

# Jamaica: Reopening Tourism Sector

Tourism Minister, Hon Edmund Bartlett has lauded local tourism partners for the high level of preparation evident in key sub-sectors of the tourism industry to protect tourism workers and visitors from the threat posed by the Coronavirus (COVID-19), ahead of the phased reopening of the sector.

Minister Bartlett led a team on a tour of the Sangster International Airport, a number of hotels in Montego Bay and Ocho Rios, the Coral Cliff and Margaritaville entertainment entities and Hospiten hospital. He said this was the

start of a series of inspections of various tourism related locations to get first-hand knowledge of their level of preparedness and measures for the management of activities that will have to be instituted when the industry is reopened on June 15, 2020.

At the Sangster International Airport, Chief Executive Officer, Shane Munroe and Chief Operations Officer, Peter Hall highlighted the installation of plexiglass screens at counters as well as cutting-edge electronic devices, including thermal sensor cameras and hands-free equipment that will boost the capacity of public health frontline workers.

At the Holiday Inn, Sandals Montego Bay, Deja Resort and Jamaica Inn, protocols ensuring the safety of both tourism workers and guests are being implemented covering all areas, including rooms, restaurants and beaches. This will include the observance of social distancing and the wearing of masks.

*Edmund Bartlett, Tourism Minister, Jamaica*



The resilience that we want to build will enable us, first of all, to manage the risk and then be able to respond to anything unforeseen," making Jamaica, perhaps, "one of the most prepared destinations in the Caribbean area.

I am satisfied so far that the entities are buying and preparing the necessary COVID equipment and that the ability to use and manipulate this equipment is being taught and internalized by the workers. The examples seen at the locations visited showed that we are all preparing ourselves with the layer of protection that the industry must provide to ensure that the people of Jamaica will not, in fact, be unduly exposed to the virus.

All of Jamaica is not at the same level of readiness that will enable us to better protect our workers, manage the experience of the visitor, better account for the activities and also to be better able to track and trace their movements in order to ensure that there is the highest level of risk management as possible.



# Israel:

## Tel Aviv-Yafo to Open Restaurants, Cafes, Bars & Beaches



The Tel Aviv-Yafo Municipality continues to help businesses in the city in the wake of the coronavirus crisis and is opening restaurants, bars and cafes.

The municipality has approached the city's business owners and offered to expand their usage of public space in order to be able to comply with the social distancing rules, at no additional charge. The expansion has been approved to 115 bars, restaurants and cafes, including six businesses that will be allowed to place tables and chairs instead of street parking spots that will be clearly marked

with purple paint and fencing. The extension will only be implemented after the Israeli Ministry of Health has confirmed that the restaurants, bars and cafes can be opened. Aid to restaurants, bars and cafes has been the focus of municipal efforts in recent weeks.

The Municipality has granted exemptions from fees for chairs, tables, night permits and signs; placed 1,000 chairs and umbrellas in central plazas to encourage 'takeaway'; and announced the conversion of 11 sections of the city into pedestrian streets, which will be closed to vehicular traffic in

order to encourage trade and economic activity.

The Tel Aviv-Yafo Municipality has also declared certain beaches open and has prepared them adhering to the Health Ministry's guidelines under the title "Blue Sea-Purple Badge." All beach facilities have been disinfected and all the beaches have signs and flyers posted clearly stating the updated information and guidelines for beachgoers.

The 10 beaches that have been declared open are North Zuk, Tel Baruch, Metzitzim, Separate (Religious), Gordon, Bograshov, Jerusalem, Aviv, Charles Clore and Givat Aliyah.

*Ron Huldai Mayor of Tel Aviv*

We will continue to fight for the 70,000 workers from the restaurants, bars, cafes, and clubs sector in Tel Aviv. These businesses are the beating heart of the urban economy and I have instructed the municipal executives to turn every stone to find ways to put them again on their feet.

I am pleased that the Ministry of Health responded positively to the request of the Israeli coastal authorities to immediately open the beaches, in accordance with their rules and guidelines. After many weeks of closure, and especially in light of the heatwave we are experiencing, the people of Israel need a bit of air. The beaches offer healthy and safe entertainment for the public and for an affordable price. This year only 10 beaches out of the 13 declared beaches will open while the municipality invests resources in assisting the city's underprivileged populations, the elderly, artists, business owners and others.



# Maldives: All set to open from July

The Maldives is getting ready to ease border restrictions, with a phased re-opening to welcome visitors once again. The tourism sector is in the process of establishing the necessary protocols to suit the new normal.

Work on protection, mitigation, and management of Covid-19 began as early as January this year. A National Coronavirus Taskforce was constituted by the President and an all-government effort was launched with multiagency participation. The Health Protection Agency has been leading the effort with the support of the National Disaster Management Authority, in close consultation with the World Health Organization.

The country decided to suspend on arrival visas soon after recording the first cases of Covid-19. A lockdown was imposed in the Greater Male' Area with the first instance of community transmission on 15th April. However, with the number of cases reaching a manageable rate and with strengthened precautionary measures, the government eased restrictions internally on 28th May, almost six weeks after the lockdown was imposed.

The government has been working to commence tourist operations with stringent safety guidelines to safeguard the health and well-being of visitors to the

country and those who work in the industry. With the steps that have been taken the government is confident of the measures that have been put in place and are preparing to gradually open up borders in July.

According to the Ministry of Tourism, the first draft of the safety guidelines relating to the commencement of tourism was circulated among stakeholders, for which comments are being received. Guidelines will be finalized and shared with the industry after consultation with all stakeholders. The Ministry has announced that the final version of the new guidelines does not include any new taxes or charges that will be imposed on visitors arriving in the country when borders open up. The Ministry also emphasized that the country's top priority would be to ensure the safety of visitors.

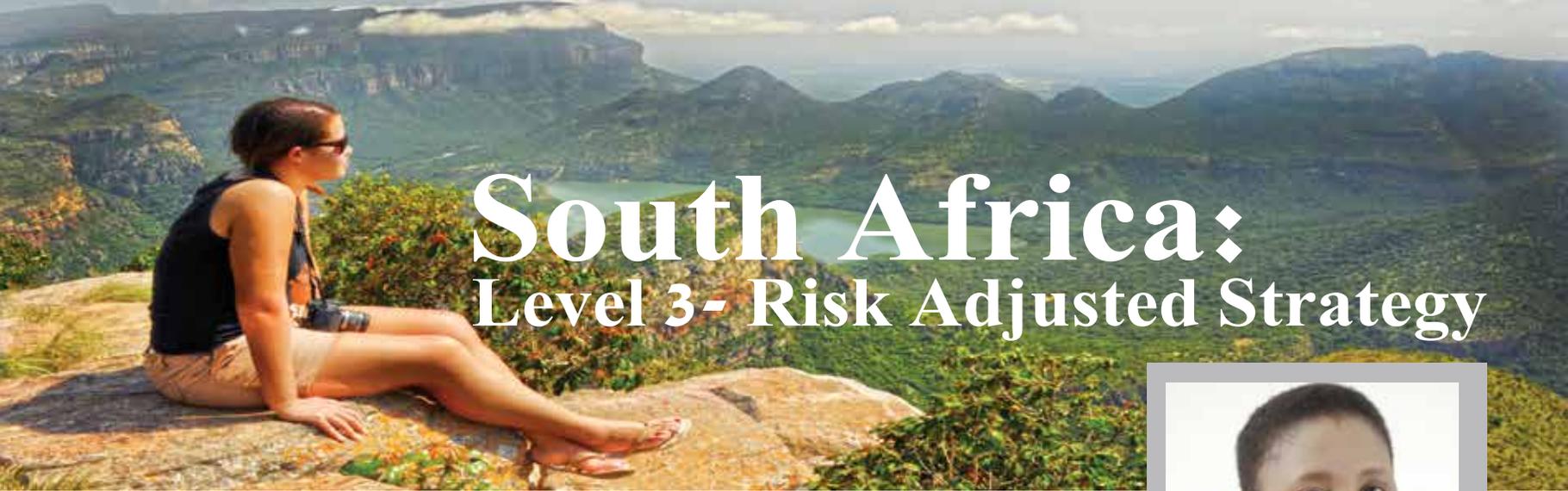
Maldives is a string of 1196 islands scattered across the ocean. Heavily reliant on the tourism sector, Maldives is famous for its unique one-island-one-resort concept. The isolated nature of the islands gives visitors an ideal opportunity to enjoy our beautiful surroundings in luxurious safety and comfort, and the country is looking forward to welcoming visitors on its idyllic shores in the near future.



*Ali Waheed, Tourism Minister, Maldives*

The Maldives look forward to welcome you back to the sunny side of life! We are planning to reopen our borders for visitors in July 2020. We also want to assure our guests that they will not be charged any additional fees to enter the Maldives.

We hope to see you soon on these sandy shores.



# South Africa: Level 3- Risk Adjusted Strategy



*Dr. Michael Ryan, Executive Director of the World Health Organization (WHO)*

It is interesting to me the manner in which South Africa is bringing the disease under control. The strategy in South Africa was based on preparation, primary prevention, lockdown and enhanced surveillance.

**S**outh Africa has been globally lauded by key COVID-19 experts for handling the pandemic in an effective manner, slowing down infections and implementing various lockdown measures through a risk adjusted strategy aimed at easing restrictions and opening up the economy and other activities over 5 alert levels.

When the risk-adjusted strategy was initially introduced in April, the tourism sector was placed at alert level 1 with some operations permissible at alert level 2. However, over the last few weeks, a lot of consultative work and focus has been placed on both de-risking the sector and putting health & operational protocols in place for the safety of all tourists and employees. These have been benchmarked against measures being rolled out globally. Following industry-wide engagements, there has been a commitment by the South African government, led by President Ramaphosa and the private sector, to

work towards a phased reopening of the sector, starting at Level 3.

In his recent address to the nation, President Ramaphosa announced that the alert level for the whole country will be lowered from Level 4 to Level 3, with effect from 01 June 2020.

Therefore, domestic tourism has opened for business travel and other limited activities, with partial domestic air travel for business purposes allowed. The movements across the levels (including duration & timelines) are dependent on the trajectory of the pandemic.

Along with global trends, it is expected that in South Africa, domestic tourism and business travel will lead the recovery followed by regional and international (long-haul) travel. We have noticed some global destinations are now assessing entering the regional phase of reopening through AirBridge/Travel Bubbles between regional countries.



*Neliswa Nkani, Hub Head - MEISEA, South African Tourism*

We thank all our trade partners for their continued support. Every day, we are taking a step closer towards seeing more travel restrictions being lifted and borders opening up again.

We are looking forward to once again welcoming tourists from all over the world and sharing our beautiful country that boasts scenic landscapes and a wide variety of life-enriching experiences with great service excellence.



# Spain: Reopen International Tourism from July 1.

**S**pain is ready to receive international tourists in safe conditions from July 1 with no quarantine. This will save part of the tourist season while guaranteeing maximum sanitary security conditions and minimizing the risk of the virus re-emerging by import from abroad.

When Spain marked the opening date on the calendar, they continue more intensively than ever to work with their European partners to define the opening rules. They seek to define common rules to regain freedom of movement in the Schengen area (+ United Kingdom) under three premises: security guarantees, health capacity and transparency. They are committed to a gradual, coordinated and non-

discriminatory opening between areas with the same epidemiological situation, that is, not only by country but by region.

The possibility of opening safe routes with third countries outside the EU that have adequate epidemiological conditions and based on reciprocity criteria is being studied. That determination will be in the hands of the European Center for Disease Control.

By the end of June, all Spanish destinations will have completed the de-escalation process and reached the new normalcy, so, unless epidemiological developments advise otherwise, they will all be open to receive tourists, both national and international.



*Elisa Robles Fraga, Director - Tourism Office of Spain*

Tourism needs security, Safety at origin and destination. We will guarantee that tourists will not run any risk and that they will not bring risks to our country. We are prepared to receive international tourists. Work has been carried out so that the entire tourist value chain implements the maximum hygienic-sanitary measures to reduce the risk of contagion by coronavirus (21 guides have been prepared).

**Dance for nine nights to the rhythm of**  
the Dholak and the Nagara. Dance to beat of the Dandiya  
dance to the claps of the Garba, dance with abandon and joy,  
dance to celebrate the defeat of the demon  
Mahishasura at the hands of **the Goddess Durga.**



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# A Platform for new Solutions

**ATM Virtual focused on emerging trends, opportunities and the challenges directly impacting the travel and tourism industry amid COVID-19. The event featured a host of webinars, conference sessions, roundtables, speed networking, and one-to-one meetings. Over 12,000 participants from 148 countries participated.**

• TFS Desk

## Tourism strategies for the future

**T**ourism strategies to support industry recovery and the use of technology and analytics to create resilience.

The 'Bouncing back: tourism strategies for the future' session discussed the long-term

tourism development strategies put in place by the region's governments to provide a catalyst to recovery when travel patterns return to relative normality.

The panel, which was moderated by industry

consultant Gemma Greenwood, included Fahd Hamidaddin, Chief of Investment, Strategy and Tourism Marketing, Ministry of Tourism Saudi Arabia and Keith Tan, CEO, Singapore Tourism Board.



*Fahd Hamidaddin, Chief of Investment, Strategy and Tourism Marketing, Ministry of Tourism Saudi Arabia*

We look at the tourism sector from a strategic perspective in Saudi Arabia, but we also realise that this sector contributed 20% of all jobs in the last five years, across the world, underscoring the importance that must be placed on the sector by governments.

Our job is to help the private sector survive and weather as much as we can during this pandemic. As such, Saudi Arabia launched a US\$61 billion stimulus package that went into multiple tracks, including waiving licensing and tourism fees as well as deferring VAT and government fees for all SMEs, helping those most in need.

*Keith Tan, CEO, Singapore Tourism Board*



We are trying to do things at a bilateral level with countries that we feel we can move forward with. We have announced initiatives such as 'green lanes' and introduced the idea of 'travel bubbles'. For example, in our negotiations with China, we have agreed on common standards to permit travel and we hope to replicate this with other countries, not dissimilar to the idea of free trade agreements.

We all agree that we don't want to develop a patchwork of different standards and requirements. But this is not going to be easy.

The government can't do everything. It is therefore important to have tight public-private partnerships. As early as February, we had announced the formation of the Tourism Recovery Action taskforce, comprising private sector individuals and key players from within the government.

This was designed to layout plans, not only for recovery, but crisis communications, how we engage with the sector, and how we translate the advisories and directives from the health ministry to the tourism sector. This has proven to be very effective.

# The Hotel Landscape in a Post-COVID-19 World

## Developing a global set of transparent hospitality standards relating to health, safety and hygiene will be key to regain the trust of travellers in a post COVID-19 landscape.

The Hotel Landscape in a Post-COVID-19 World' session discussed the importance of hotel brands providing both hospitality workers and consumers with confidence that their property, and indeed the wider destination, is safe and secure to visit.

The panel which was moderated by industry consultant Gemma Greenwood, also included Tim Cordon, Senior Area Vice President for Middle East & Africa, Radisson Hotel Group, Christopher Lund, Head of Hotels, Colliers

International, Middle East & North Africa, Simon Casson, President of Hotel Operations, EMEA, Four Seasons and Raki Phillips, CEO, Ras Al Khaimah Tourism Development Authority.

While the global pandemic has severely impacted the hospitality industry worldwide, the MENA region alone has witnessed an estimated 42% decrease in occupancy since March, according to the latest data from Colliers International, with many people

forced to cancel or postpone their travel plans in the first half of the year.

Travellers still want to go on holiday, but safety has now become a top priority over price, location, facilities, and services. In preparation for the resurgence, it is crucial hospitality companies can provide consumers with peace of mind by implementing and virtually showcasing the stringent hygiene and deep cleaning procedures performed rigorously across their properties.



*Raki Phillips, CEO, Ras Al Khaimah Tourism Development Authority*

Our industry is very resilient and will recover and for this reason, it's important that hotels don't drop their room rates. Tourists will come back, we are already seeing this in Ras Al Khaimah where we are lucky to have large, spacious resorts with some offering private villas, making the implementation of social distancing measures much easier. Hotels need to adapt to a new normal with increased sanitisation at the forefront while being creative with their offerings and embracing innovative technologies which can help differentiate them from their competitors.



*Christopher Lund, Head of Hotels, Colliers International, Middle East & North Africa*

One way of achieving this consumer trust, and I believe the hospitality industry in the UAE is leading the way in this respect is by partnering with accreditation agencies such as the Bureau Veritas to ensure your property is following disinfectant and sanitisation protocols implemented by government bodies and abiding by the highest levels of hygiene. Passing these audits provides your property with a label that guests can view and take reassurance from.

In addition, the implementation of immersive technologies that provide potential guests with virtual 3D tours of properties, as well as phone apps which allow you to enter your hotel room, change the temperature, call the elevator, book excursions and order room service are going to be vital in helping hotels recover and stand out from their competitors.



*Simon Casson, President of Hotel Operations, EMEA, Four Seasons*

At Four Seasons we have been spending a lot of time exploring how the new guest journey, from the moment they arrive to the moment they leave, will look. While we are doing everything, we can to ensure the wellbeing and safety of our guests, it's important that we continue to work with our local partners, such as airlines, airport transfer providers and activity and tour guides, to ensure they are abiding by the same level of sanitisation and hygiene. Consistency across the entire experience is key.

# #Tourism will bounce back

## The final day saw a panel of tourism experts discuss the opportunities in the region to kick-start sustainable investment in the hospitality sector.

The session, 'Restructuring to Attract Sustainable Development and Customers in the New World Order' moderated by BBC presenter and broadcaster, RajanDatar, and in collaboration with the International Tourism & Investment Conference (ITIC) and was opened by Dr. Taleb Rifai, Chairman, ITIC.



*Dr. Taleb Rifai, Chairman, ITIC*

Who would have imagined three months ago we would be holding our conference in this manner. The world is however quickly waking up. Life post containment is incredibly important and the need for economic recovery is now.



*Issam Kazim, CEO of Dubai Corporation for Tourism and Commerce Marketing (DCTCM)*

Dubai has a lot of multinational companies who have established their regional headquarters here.

Dubai has a lot to offer these businesses in terms of systems and the different freezones giving companies the opportunity and flexibility to be able to practice their business in a way that is comfortable for them. The lifestyle of Dubai also makes it very easy for people to relocate. It simply becomes an offer too good to refuse.



*Gerald Lawless, Ambassador for the World Travel and Tourism Council (WTTC)*

It is a time for opportunity and that is something investors will always look for. Investors are out there, and they will be in the future. There are investment opportunities within our industry, particularly in the hotel sector and we will see this developing and evolving over the coming weeks and months.

Tourism will bounce back, and how we make it bounce back is so important.



*Nicolas Mayer, EMEA Hospitality & Tourism Center of Excellence Industry Leader, PwC*

Many of the primary real estate markets in this region, in the UAE, Saudi, and Oman for example, are phenomenally dynamic. Yes, they have taken a hit, but they have demonstrated in the past the ability to ramp up again and go beyond what it used to be, before anywhere else in the world, which makes one very confident in investing.

Foreign direct investment was also a hot topic of conversation, particularly from Saudi Arabia when looking at the opportunities afforded by their burgeoning tourism offering.



*Majed AlGhanim, Managing Director of Tourism & Quality of Life, Ministry of Investment, Saudi Arabia*

In addition to the local and regional buying power in Saudi, we believe we have an attractive offering for investors from overseas with all of the new sites and destinations coming up in Saudi Arabia. We are a destination that is ready, open, and looking forward to welcoming visitors to Saudi Arabia.

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## Phillip Island Penguin Parade

Phillip Island's Penguin Parade in Victoria, Australia has attracted the attention of one of the world's best sports commentators who has turned their famous nightly walk home into a viral video sensation.

Respected Scottish BBC sports commentator Andrew Cotter became a worldwide internet sensation last month when his self-isolation and boredom at the lack of sport

inspired a hilarious video of him narrating the antics of his labradors, Olive and Mabel, called 'Game of Bones'.

The video has now been viewed more than 30 million times on YouTube and social media.

Now Andrew, whose voice is well known to fans of international golf, tennis and athletics, has narrated the antics of Phillip Island's most famous residents as they

waddle from the shoreline, across the sand dunes to arrive safely at home, in their burrows.

Speaking about the narration, Andrew said, "I knew all about the penguins of Phillip Island before this and have visited Melbourne and the Great Ocean Road or Mornington Peninsula every year for the past fifteen years. I love it all down there so this was a natural fit."



## #Try this at home, Tips from Singapore

The Singapore Tourism Board (STB) has launched an edutainment series "Try this at home, Tips from Singapore" which features Singaporean personalities such as sneaker artist Mark Ong; cook, food writer and television host Sarah Huang Benjamin; artist Tan Zi Xi; Peranakan kebaya makers, brothers Raymond and Edmond Wong. The six-part series will have these personalities completing vari-

ous tasks assigned to them. For instance, food writer Sarah Huang Benjamin was handed a packet of instant noodles along with a note to turn it into a fancy meal with whatever she has in her fridge. Artist Tan Zi Xi gets an upcycling challenge with common household products whereas brothers, Raymond and Edmond Wong gets the challenge to beautify masks with a Peranakan touch to it. Sneaker artist Mark Ong along with his partner Sue-

Anne are given the challenge to transform a piece of homewear into streetwear.

During this period as many around the world are urged to stay home as much as possible to stem the spread of COVID-19, STB aims to encourage local and international viewers to explore or further develop a passion, inspired by Singapore's diverse people, talent and stories through this video series.

## Israel Welcomes New Tourism Minister



The Ministry of Tourism held a Ministerial exchange ceremony last week to bid farewell to the outgoing Tourism Minister, Knesset Speaker Mr. Yariv Levin, and welcome his successor Minister MK Asaf Zamir.

Minister Zamir has taken on the role of Tourism Minister at an uneasy time for the tourism industry all over the world. "I dreamed of being the Minister of Tourism. I will come to work to serve you and to get this industry back on track. In spite of everything, I imagined and dreamed of, I am entering this industry in different times... We need to rebuild the tourism industry, open the hotels as quickly as possible, the tourist attractions, and all the industries that supports tourism - restaurants, cafes and bars... as quickly as possible. Encourage domestic tourism, open the sky and minimize damage so we can return to growth of the tourism industry. When we conclude this important mission, we will fulfill tremendous potential of this country... We have the ability to grow out of the crisis." Minister Zamir said at the ceremony.

## Experience the Czech Republic Onscreen

The fairy-tale atmosphere, protected castles & chateaux and natural resources around the Czech Republic have pulled-in television and movie industry to the country for quite a long time, which implies many gushing alternatives to #VisitCzechRepublic while staying at home and

make these days more fun. Read through for thoughts to follow Czech's visual excellence or find out a little more about unexplored Czech life.

The Czech Republic has filled in as a magnificent setting for spine chillers, historic

dramas, and magical mysteries. Amazon's fantasy-and-fairies series 'Carnival Row'; historic fiction dramas like 'Knightfall' and 'The Letter for the King' available on Netflix; and the season 2 of 'Outlander' in which the Czech Republic subs for the roads of Paris, are a few to name.

# COVID 19 - A battle that will be long drawn

“We want to develop Maharashtra a quality tourism state” – said Aditya Thackeray, Cabinet Minister of Tourism & Environment, Government of Maharashtra.

• **Vedika Sharma**

*What you would like to say about tourism in the middle of this COVID 19 crises?*

We have to take the state of Maharashtra ahead, pitch it to the world. I am really keen that Maharashtra will be the first to declare and deliver something for the hotel industry. We have to revive very quickly, take the sector ahead and figure out how we can work with the other sectors. A task force has been set up, we can work in sync, understand what is doable in the medium-term and long-term.

*What measures you would like to suggest for some critical issues faced by the hotel and restaurant industry.*

I advised the preparation of two documents; one for the industry’s sustenance plus revival and one for driving its growth after that. This is something we (government and hotel & restaurant industry) have to do together, make a massive effort to get the industry back on track. Our hotel sector is one of the best in the world, there is no comparison of warmth and service. We want to develop Maharashtra as a tourism positive state. We can get people across the world to come to us and stay in our hotels. We need travellers who will spend at least 36 hours in the city they visit.

*What will be the next in the travel industry?*

Outlining the way forward, a coastal road is planned in the Raigad-Sindhudurg belt and there are plans for having hotels developed, with scope for JVs and PPP.

Safe travel will be important, we need to be transparent in our numbers the way we have so far. The way 9/11 changed travel, COVID-19 will do the same. We will have to adjust, spaces are small in Mumbai and Maharashtra, so how do we move ahead? Let's put together a group and move ahead unitedly as a team.

*What you would like to say about the corona and its impact?*



Most of the countries are in lockdown, those who had opened up and lifted restrictions had to close down again. I have been interacting with doctors around the world and foundations globally. How do we live with Corona? Will it allow us to live with it? COVID-19 is something no-one has seen before in history. The entire world is witnessing lockdowns for an indefinite period. We are facing an invisible enemy, we don't know the timeline. We are waiting for a defining moment when a scientist says he's found a cure. Would the travel and tourism industry sustain till that moment?

There is nothing for it in the package from the Centre. The only reason we haven't declared any package as the state of Maharashtra is that we are fighting from the forefront. This is a battle that will be long drawn. The questions we face are when do we exit from the lockdown, how do we exit and would things revive?

Hereby I appreciate the fact that almost every hotel and restaurant in Maharashtra has helped the state government to house doctors and frontline healthcare workers.

## Alitalia - 36% more flights compared to May

**Alitalia will resume from 2 June the non-stop Rome-New York service, direct flights to Spain (Roma-Madrid and Rome-Barcelona) and non-stop flights between Milan and southern Italy.**

The Airline will operate 36% more flights compared to May, flying on 30 routes to 25 airports, including 15 in Italy and 10 abroad.

In detail, from Milan Malpensa airport, where the Airline will carry on its operations until the reopening of Linate airport, Alitalia will operate, in addition to the 8 daily services with Rome Fiumicino, two daily flights to and from Bari, Catania and Palermo (except for any extension of the restrictions on air transport to and from Sicily currently in force) and 4 daily flights to and from Cagliari, Alghero and Olbia.

From Rome, after having already increased services with Cagliari (from 4 to 6 flights per day), Alitalia will increase its flights with Catania and Palermo (from 6 to 8 per day) and in June the Airline will connect its hub in Rome Fiumicino airport with Alghero, Bologna, Bari, Genoa, Lamezia Terme, Milan, Naples, Olbia, Pisa, Turin, Venice and, abroad, besides New York, with Barcelona, Brussels, Frankfurt,

Geneva, London, Madrid, Munich, Paris and Zurich.

For the third quarter of 2020, Alitalia expects to increase its activity at about 40% of what was planned before the beginning of the Covid-19 pandemic. Flight offering will increase according to the trend in demand, which is already recovering on some domestic routes, and benefiting from the progressive abolition by foreign countries of restrictions on flights and passengers from Italy, as well as from lower disincentive guidelines for travels to Italy.

During June and July, Alitalia will also continue cargo services with China which have allowed to import so far over 70 million protective face masks and other medical supplies (such as respirators, safety gloves, protective glasses and lab coats) necessary to manage the Covid-19 emergency. Besides the 15 services operated between March and April and the 24 flights that will be operated in May, the Airline has scheduled 25 further cargo



services for June.

Alitalia also continues to organize special flights, in coordination with the Crisis Unit of the Italian Ministry of Foreign Affairs, even operating to and from airports not usually served by the Airline, in order to repatriate Italian citizens still stranded abroad. The Airline is organizing new special flights from Myanmar, Uruguay and Argentina for the next few days.

All passenger flights are operated with the aircraft capacity more than halved, in order to comply with the provisions of the Italian law on social distancing onboard aircraft.

## Delta: More space through summer

**Delta is extending its commitment to make more space for safer travel by continuing to block the selection of middle seats and capping seating in every cabin through September 30, 2020.**

Reducing the overall number of customers on every aircraft across the fleet is one of the most important steps we can take to ensure a safe experience for our customers and people,” said Chief Customer Experience Officer Bill Lentsch. “Delta is offering the highest standards in safety and cleanliness so we’re ready for customers when they’re ready to fly again.”

Lentsch added “Here’s the latest:

- **We are extending our seating caps:** Through Sept. 30, Delta will ensure more space for customers on all aircraft by capping seating at 50% in First Class; 60% in Main Cabin, Delta Comfort+, and Delta Premium Select; and 75% in Delta One to reduce the total number of customers on board.

- **We continue to block middle seats:** Through Sept. 30, all middle seats will continue to be shown as unavailable or not assignable when selecting seats via the Fly Delta app or online. We’ll also continue to block the selection of some aisle seats in aircraft with 2x2 seating configurations.

- **We are restarting automatic Medallion upgrades:** Starting June 10, we are resuming automatic, advance Medallion Complimentary Upgrades to Delta One (domestic U.S.), First Class and Delta Comfort+ – which were previously being managed at the gate – subject to availability and as permitted by the seat caps.

- **We are adding flying where we are full:** On routes where increasing customer demand is driving flight loads closer to our caps, we will look for opportunities to upsize to a larger aircraft type or add more flying.

- **Change-fee waiver extended through June 30**

While Delta is redefining the industry standard of clean and making more space onboard for customers, we’re also continuing to offer added flexibility if travel plans change. That’s why we’re extending our change-fee waiver for new flights purchased through June 30, providing customers the option to change their plans without a fee for a year from the date of purchase. And keep in mind: this waiver also applies to award tickets and redeposit fees.



A comprehensive overview of updates and changes can be found on our Coronavirus Update Center on [delta.com](https://www.delta.com/coronavirus).”



## Emirates: flights to 29 cities

Following the UAE Federal Government's announcement to lift restrictions on transit passenger services, from the 15<sup>th</sup> June Emirates will offer passenger services to 16 more cities on its Boeing 777-300ER aircraft.

With travel restrictions remaining in place in most countries, customers are reminded to check entry and exit requirements before their journeys.

Flights to the following cities will be available for booking on emirates.com or via travel agents: Bahrain, Manchester, Zurich, Vienna, Amsterdam, Copenhagen, Dublin, New York JFK, Seoul, Kuala Lumpur, Singapore, Jakarta, Taipei, Hong Kong, Perth and Brisbane.

In addition, from the 8th June Emirates will offer flights from Karachi, Lahore and Islamabad for travellers from Pakistan who wish to connect onwards to other Emirates destinations.

With this latest announcement, Emirates will be offering flights for passengers on the back of its scheduled cargo operations from

Dubai to 29 cities, including existing flights to London Heathrow, Frankfurt, Paris, Milan, Madrid, Chicago, Toronto, Sydney, Melbourne and Manila (from 11th June).

Customers can book to fly between destinations in the Asia Pacific and Europe or the Americas, with a convenient connection in Dubai, as long as they meet travel and immigration entry requirements of their destination country.

Working closely with the UAE authorities, Emirates continues to take a measured and phased approach to flight resumption and rebuilding connections between Dubai and the world.

**Health and safety first:** Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees



on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitiser and antibacterial wipes to all customers.

**Travel restrictions:** Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on flights if they comply with the eligibility and entry criteria requirements of their destination countries.

## Etihad has flown humanitarian charter flights to 32 offline destinations

Etihad Airways has operated its first ever flight to Havana, Cuba. The goodwill flight, chartered by the Government of the United Arab Emirates, landed in the capital of the Caribbean island nation, carrying Cuban nationals returning home from the UAE.

Havana is the latest addition to an expanding list of special charter flights to destinations not normally served on the airline's global route network.

Following the suspension of all normal passenger flights to and from the UAE on 24 March, Etihad has operated special humanitarian services to 32 cities around the world, all of which are not currently served by the airline's passenger or cargo network of flights. These include Bogota, Bucharest, Grozny, Kiev, Larnaca, Podgorica, Tirana, Yerevan, Zagreb, Auckland, Bhubaneswar, Bishkek, Dushanbe, Dhaka, Erbil, Kabul, Lucknow, Makhachkala, Addis Ababa, Antananarivo, Bamako, Banjul, Conakry, Freetown, Harare, Kinshasa, Moroni, N'Djamena, Niamey, and Nouakchott. The airline recently operated a special humanitarian flight carrying essential medical and humanitarian cargo bound for the Palestinian Territories.

Additionally, Etihad has operated special passenger and freight flights, including charters, to a further 62 online destinations, and continues to expand this number as it prepares to resume a more normalised network of scheduled flights to, from, and via its Abu Dhabi hub.

*Ahmed Al Qubaisi, Etihad Aviation Group Senior Vice President Government, International and Communications*



All of us at Etihad feel a collective sense of pride, and humility, in the knowledge that we have been able to fully mobilise our resources at a time of great difficulty and suffering, to provide essential aerial lifelines to those in need. We have been able to move with agility and fly to territories never served by us prior to the current global lockdown, so we can aid in the repatriation of people.

Our services are a natural extension of the goodwill initiatives of the Government of the United Arab Emirates, and other governments and NGOs. As an international airline made up of a close family of colleagues from over 150 nations, we are reflective of the wider global community and do not underestimate the importance of operating such flights in this current situation. We will continue to work with our partners around the world to play our part as things gradually return to normal.



## SWADES

### A collaborative initiative of the Ministries of Skill Development & Entrepreneurship, Civil Aviation and External Affairs.

#### *Shri Hardeep Singh Puri, Union Civil Aviation Minister*

When we started Vande Bharat Mission, we observed that a lot of our overseas workers returning to India due to job losses possess international skill sets and experience which can be of great value for domestic and international markets. We reached out to MSDE to create an online portal for gathering database of these workers. To ensure dissemination of information on SWADES Skill Card, In-flight announcements are being made by Air India and Air Indian Express that are operating flights under the Vande Bharat Mission. Airport Authority of India and other private airports have also put up banners/standees and digital signages to ensure that all our migrants returning from abroad can be informed about this initiative.



*Dr. Mahendra Nath Pandey, Union Minister of Skill Development and Entrepreneurship*

These are testing times and it is crucial that the entire country comes together and supports the Centre in its efforts to address the challenges posed by the economic downturn caused by the COVID – 19 pandemic. We are pleased to partner with the Ministry of Civil Aviation and Ministry of External Affairs to conduct this skill mapping of overseas returning citizens under the Vande Bharat Mission.

Inspired by Hon'ble Prime Minister Shri Narendra Modi's vision of security and growth for all, the data collected through SWADES Skill Card will help the citizens with job prospects and bridge the demand-supply gap.

**W**ith the aim of making the best of Indian skilled workforce returning to the country due to the ongoing pandemic, the Government of India has launched a new initiative SWADES (Skilled Workers Arrival Database for Employment Support) to conduct a skill mapping exercise of the returning citizens under the Vande Bharat Mission. This is a joint initiative of the Ministry of Skill Development & Entrepreneurship, the Ministry of Civil Aviation and the Ministry of External Affairs which aims to create a database of qualified citizens based on their skillsets and experience to tap into and fulfill the demand of Indian and foreign companies.

The collected information will be shared with the companies for suitable placement opportunities in the country. The returning citizens are required to fill up an online SWADES Skills Card. The card will facilitate a strategic framework to provide the returning citizens with suitable employment opportunities through discussions with key stakeholders including State Governments, Industry Associations and Employers. MSDE's implementation arm National Skill Development Corporation (NSDC) is supporting the implementation of the project.

The spread of COVID-19 across the globe has had a significant economic impact with thousands of workers losing their jobs and hundreds of companies shutting down globally. Many of our citizens returning to the country through the Vande Bharat Mission of the Government of India may be facing uncertainty regarding their future employment opportunities. Lakhs of citizens have registered at the various Indian missions requesting to return to the country and so far, more than 57,000 people have already returned to the country.

The online form available on [www.nsdcindia.org/swades](http://www.nsdcindia.org/swades) has been created to gather the required details of the returning citizens. The form contains details such as details related to the work sector, job title, employment, years of experience. A Toll-free call centre facility has also been set up to support the citizens for any queries related to filling the form. The SWADES Skill Form (online) was made live on 30th May 2020 and has garnered around 7000 registrations till 3rd June 2020 ( 2 pm). Amongst the data gathered so far, the top countries from where the citizens are returning are UAE, Oman, Qatar, Kuwait and Saudi Arabia. As per the skill mapping, these citizens had been primarily employed in sectors such as oil & gas, construction, tourism & hospitality, Automotive and Aviation. The data also suggests that the States which have shown the highest returning labour are Kerala, Tamil Nadu, Maharashtra, Karnataka and Telangana.



*Dr. Subrahmanyam Jaishankar, Minister of External Affairs*

In view of the global emergency caused by the unprecedented spread of the Novel Coronavirus, we are committed to provide every possible support to our citizens stranded abroad and the challenges they are facing due to job losses. We shall actively promote the SWADES Skill Card initiative through our Embassies/ High Commissions/ Consulates across different countries. The initiative will help in the deployment of returning Indian workforce matching their skill sets.

## ICRA: Indian aviation industry eyeing a loss of more than Rs. 50 billion

**D**omestic passenger traffic is expected to witness a de-growth of ~41-46% in FY2021 with H1 FY2021 witnessing a sharper de-growth followed by some recovery in H2 FY2021, as the airlines resume operations in a phased manner from June 2020.

Furthermore, the impact of the Covid outbreak

will last longer on international travel than domestic travel. Thus, ICRA expects the FY2021 international passenger growth for Indian carriers to witness a significant Y-o-Y de-growth of ~67-72%. As the operations of the airlines have been shut from March 25, 2020 till at least May 17, 2020, there is a complete loss of revenues. However, some of the airlines are operating cargo

flights on a commercial basis (in addition to the flights being operated under Lifeline UDAN), thereby being a source of revenues as well as profits during this period of shutdown. As on May 03, 2020, a total of 883 commercial cargo flights have been operated by SpiceJet (775 flights), Indigo (88 flights) and Vistara (20 flights).

# Qatar Airways Network Expands to Over 40 Destinations

Qatar Airways gradual rebuilding of its network continues with Bangkok, Barcelona, Islamabad, Karachi, Lahore, Peshawar, Singapore and Vienna resuming flights this week, growing the airline's global network to over 170 weekly flights to more than 40 destinations.

The airline also announced the upcoming resumption of flights to Berlin, Dar es Salaam, New York, Tunis and Venice while also increasing services to Dublin, Milan and Rome to daily flights.

By maintaining a global network that never fell below 30 destinations, Qatar Airways has led the industry during these challenging times becoming the largest international carrier in the last two months both in terms of available seat capacity and passenger kilometers transported. This has enabled carriers to accumulate unrivaled experience in carrying passengers safely and reliably during these uncertain times, especially in comparison to those airlines that have fully grounded their operations. Qatar Airways



wide network of flights to over 40 destinations across six continents has ensured it has stayed up to date with the latest in international airport procedures and implemented the most advanced safety & hygiene measures onboard

its aircraft and in Hamad International Airport, recently voted the Best Airport in the Middle East for the sixth year in a row.

To ensure travellers can plan their travel with peace of mind, the airline has also extended its booking policies to offer even more choice to its passengers. The airline will allow unlimited date changes, and passengers can change their destination as often as they need if it is within 5,000 miles of the original destination. The airline will not charge any fare differences for travel completed before 31 December

2020, after which fare rules will apply. All tickets booked for travel up to 31 December 2020 will be valid for two years from the date of issuance.

## Wizz Air aims to have 100 aircraft serving GCC markets by 2035

**“Why is going to the restaurant, or the supermarket, safer than boarding an aircraft, when we can manage and trace our passengers more easily?” – Said Jozsef Varadi, CEO, Wizz Air.**

**What are your ambitions for the low-cost carrier's impending move to operate out of Abu Dhabi?**

If you look at what we've been able to achieve in the EU, we managed to grow our fleet to 100 aircraft over the last 15 years and we should be able to do the same thing in Abu Dhabi.

You should be looking at our platform, not necessarily just Abu Dhabi, we want to serve the UAE and possibly the broader GCC markets.

**Comment on the current situation and the desire to travel, versus the ability to travel.**

Our customers were motivated to travel especially younger customers, who generally are more adventurous and less affected by the pandemic.

However, the inconsistent response from different governments to the COVID-19 situation was not supporting the industry and that a framework of regulations was needed, to enable aviation to recover.

Airports did well after 9/11 introducing heightened security measures and we need similar measures regarding health and safety. While airports and airlines are quiet it is easier to practice social distancing, but not when we

start to become busier.

**Please shed light on onboard health and safety.**

The industry is stepping up. But measures such as simply blocking the middle seat, or implementing onboard distancing, is impractical and will not work.

There is no scientific evidence to suggest any passengers have contracted the virus while flying. In fact, the air filtration onboard aircraft is comparable with an intensive care unit.

“Why is going to the restaurant, or the supermarket, safer than boarding an aircraft, when we can manage and trace our passengers more easily?”

However, I do support wearing masks, hand sanitising, disinfecting and reducing the amount of high touchpoints such as cash payments for onboard catering and inflight magazines.

**Please comment on surviving the current coronavirus crisis.**



It's all about liquidity and what that provides to your business. If we do not fly a single passenger for the next 24 months we will still be in business, so we are well-positioned to take advantage of the situation.

The ensuing recession will also create greater challenges for the industry than the outbreak itself. Short-haul, low-cost carriers such as Wizz Air will be better placed to recover initially because the lowest costs prevail. Some passengers will also look to downgrade from legacy carriers to save money.

# Yoga is a way of life

In conversation with T3FS Magazine, Ms. Poonam Sahu - Spa Manager and Yoga Expert, The Leela Palace New Delhi share few tips to stay fit and healthy.

• **Vedika Sharma**



**Which three Yoga asana/ fitness exercise a person (of any age) needs to do daily for his/ her better wellbeing?**

My personal favorite and recommendation would be Surya Namaskar, as it consists of some of the most useful asanas. It is a versatile exercise which can be performed by people of any age. People with physical limitations can go for a modified version at a slower pace. The beauty of this regime is that it can serve all three aspects of a complete work-out i.e warm-up, main work out and cool down.

Surya Namashkar  
Begin with Namashkar pose or prayer pose, followed by mountain pose, followed by forward bend or hands to toes pose, followed by plank pose, followed by knees, chest and chin (Chaturanga/ Dandasana), followed by cobra pose, followed by downward facing dog, followed by hands to toes pose and finish by coming back to Namashkar position. This particular yoga asana is a complete work out in itself which works on every part of the body.

**Name any one yoga asana/ fitness exercise which is good to boost immunity and also how?**

It is difficult to single out one asana or Pranayama (breathing exercises), but I recommend all the forms of Pranayama, the best being kapalbhati.

**How do you define Yoga/ Fitness in one sentence?**



Yoga is a way of life, hence it isn't easy to define it in a sentence. There are eight limbs of Yoga:

- Yama- External discipline
- Niyama- Internal discipline
- Asana- Posture (meditation seat)
- Pranayama- Breath Control
- Pratyahara- Withdrawal of senses
- Dharana- Concentration

Dhyana- Meditative absorption  
Samadhi- Union, integration

In modern times Yoga is synonymous to Asanas, which is the practice of limb of Yoga and my definition of this modern Yoga is "SthiramSukhamAsanam" i.e performing Yoga in any form should give you stability and inner bliss.

# Wellness of the Mind and Body

“Yoga is an old discipline from India. It is both spiritual and physical. Yoga uses breathing techniques, exercise and meditation. It helps to improve health and happiness. It is defined rightly as the cessation and the modification of the mind, Body and Soul.” – said Hari Sukumar, Vice President – Operations, Jaypee Hotels. • **Vedika Sharma**



Mr. Sukumar commented on the three Yoga asana a person (of any age) need to do daily for his/her better wellbeing and said “Here are yoga poses that you should be doing every day to help your body recharge and feel less tense throughout the day as we do have stress during these tough days and wellness of the mind and body is of prime importance.



**Bridge Pose can be whatever you need-energizing, rejuvenating, or luxuriously restorative.**

## Step 1

Lie supine on the floor, and if necessary, place a thickly folded blanket under your shoulders to protect your neck. Bend your knees and set your feet on the floor, heels as close to the sitting bones as possible.

## Step 2

Exhale and, pressing your inner feet and arms actively into the floor, push your tailbone upward toward the pubis, firming (but not hardening) the buttocks, and lift the buttocks off the floor. Keep your thighs and inner feet parallel. Clasp the hands below your pelvis and extend through the arms to help you stay on the tops of your shoulders.

## Step 3

Lift your buttocks until the thighs are about parallel to the floor. Keep your knees directly over the heels, but push them forward, away from the hips, and lengthen the tailbone toward the backs of the knees. Lift the pubis toward the navel.

## Step 4

Lift your chin slightly away from the sternum and, firming the shoulder blades against your back, press the top of the sternum toward the chin. Firm the outer arms, broaden the shoulder blades, and try to lift the space between them at the base of the neck (where it's resting on the blanket) up into the torso.

## Step 5

Stay in the pose anywhere from 30 seconds to 1 minute. Release with an exhalation, rolling the spine slowly down onto the floor.

**The Downward Dog Pose -** Dervedly one of yoga's most widely recognized yoga poses, Adho Mukha Svanasana, offer the ultimate all-over, rejuvenating stretch.



## Step 1

Come onto the floor on your hands and knees. Set your knees directly below your hips and your hands slightly forward of your shoulders. Spread your palms, index fingers parallel or slightly turned out, and turn your toes under.

## Step 2

Exhale and lift your knees away from the floor. At first keep the knees slightly bent and the heels lifted away from the floor. Lengthen your tailbone away from the back of your pelvis and press it lightly toward the pubis. Against this resistance, lift the sitting bones toward the ceiling, and from your inner ankles draw the inner legs up into the groins.

## Step 3

Then with an exhalation, push your top thighs back and stretch your heels onto or down toward the floor. Straighten your knees but be sure not to lock them. Firm the outer thighs and roll the upper thighs inward slightly. Narrow the front of the pelvis.

## Step 4

Firm the outer arms and press the bases of the index fingers actively into the floor. From these two points lift along your inner arms from the wrists to the tops of the shoulders. Firm your shoulder blades against your back, then widen them and draw them toward the tailbone. Keep the head between the upper arms; don't let it hang.

## Step 5

Adho Mukha Svanasana is one of the poses in the traditional Sun Salutation sequence. It's also an excellent yoga asana all on its own. Stay in this pose anywhere from 1 to 3 minutes. Then bend your knees to the floor with an exhalation and rest in Child's Pose.

**Child Pose – Bal asana Take a break.**

**Bal asana is a restful pose that can be sequenced between more challenging asana.**



## Step 1

Kneel on the floor. Touch your big toes together and sit on your heels, then separate your knees about as wide as your hips.

## Step 2

Exhale and lay your torso down between your thighs. Broaden your sacrum across the back of your pelvis and narrow your hip points toward the navel, so that they nestle down onto the inner thighs. Lengthen your tailbone away from the back of the pelvis while you lift the base of your skull away from the back of your neck.

## Step 3

Lay your hands on the floor alongside your torso, palms up, and release the fronts of your shoulders toward the floor. Feel how the weight of the front shoulders pulls the shoulder blades wide across your back.

## Step 4

Bal asana is a resting pose. Stay anywhere from 30 seconds to a few minutes. Beginners can also use Bal asana to get a taste of a deep forward bend, where the torso rests on the thighs. Stay in the pose for 1 to 3 minutes. To come up, first lengthen the front torso, and then with an inhalation lift from the tailbone as it presses down and into the pelvis.”

“Yoga helps lower stress hormones that compromise the immune system, while also conditioning the lungs and respiratory tract, stimulating the lymphatic system to oust toxins from the body, and bringing oxygenated blood to the various organs to ensure their optimal function. Regular physical activity can strengthen your immune system and help your body fight off infections and viruses. Aim for at least 30 minutes of physical activity for three days a week. This can include walking, biking, yoga, swimming, or other low impact workouts.

Sitting and Breathing (Suk asana and Pranayama)” added Sukumar to boost the immunity.

# Revive yourself with Yoga

“Yoga is the way of life really help as a package of body , mind and soul health. Yoga is a group of physical, mental, and spiritual practices or disciplines helps in developing harmony in the body, mind, and environment.” – said Patanjali Verma, GM, Golden Tulip Chandigarh, Panchkula.

• **Vedika Sharma**

**Q. Which three Yoga asana a person (of any age) need to do daily for his/her better well-being.**

**Warrior 1 (vibhadra Asana 1)**

Warrior pose is for building strength and stamina in yoga practice. It gives us inner energy and stretches the hips and thighs while building strength in the entire lower body and core.

- Stand with your toes together and heels slightly apart hang your arms beside the torso. With an exhale, step or lightly jump your feet apart. Raise your arms perpendicular to the floor (and parallel to each other)
- Turn your left foot in 45 to 60 degrees to the right and your right foot out 90 degrees to the right. Align the right heel with the left heel. Exhale and rotate your torso to the right.
- With your left heel firmly on the floor, exhale and bend your right knee over the right ankle so the shin is perpendicular to the floor.
- To come up, inhale, press the back heel firmly into the floor and reach up through the arms, straightening the right knee. Turn the feet forward and release the arms with an exhalation. Take a few breaths, then turn the feet to the left and repeat for the same length.

**WARRIOR POSE**



**Bridge Pose (Setubandhasana)**

Bridge pose to be done in order to fulfill the gap between body and mind. A counter pose to a forward bend is a backbend.

- Relax and lie comfortably on your back in a lying face upward position and place your feet hip-width apart.
- Press firmly on to your feet and lift your butt up off the mat. Interlock your palm and press the shoulder toward the floor.
- Imagine dragging your heels on the mat towards your shoulders to engage your hamstrings. Hold for 8-10 breaths then lower your hips down and repeat two more times.

**BRIDGE POSE**



**Triangle (Trikonasana)**

Triangle is a wonderful standing posture to stretch the sides of the waist, open up the lungs, strengthen the legs and tone the entire body.

- Stand with your feet wide apart. Stretch your right foot out (90 degrees) while keeping the leg closer to the torso. Keep your feet pressed against the ground and balance your weight equally on both feet.
- Inhale and as you exhale Rest your right hand on your shin, ankle, or the floor outside your right foot, Stretch your left arm toward the ceiling.
- Turn your gaze up to the top hand and



stay in this pose for 5-8 breaths. Inhale to come up and repeat on the opposite side.

**TRIANGLE POSE**



**Q. Name any one of yoga asana/Fitness exercise which is good to boost immunity and also how?**

Sitting and Breathing (Sukhasana and Pranayama) because breathing deeply, inviting your chest to open and lungs to clear. This inversion can be wonderful for draining mild chest congestion. With each exhalation, loosen up and invite the day’s tension to release.





### Royal Journey of India

18 to 20 Nights

Delhi - Jaipur - Pushkar - Ranthambore  
Sawai Madhopur - Kota  
- Bundi - Chittorgarh - Bijaipur -  
Udaipur - Kumbalgarh - Jodhpur -  
Jaisalmer - Bikaner - Mandawa - Delhi



### Archaeological Tour of

Rajasthan

21 to 23 Nights

Delhi - Jaipur - Samode - Nawalgarh -  
Bikaner - Gajner - Jaisalmer - Osian  
- Khimsar - Manvar - Jodhpur - Rohet -  
Mount Abu - Udaipur - Dungarpur  
- Deogarh - Ajmer - Pushkar - Pachewar  
- Ranthambhore - Agra - Delhi



### Majestic Kerala

14 to 15 Nights

Mumbai - Mangalore - Bekal - Wayanad  
- Kozhikode(Calicut)  
- Cochin - Thekkady - Kumarakom -  
Quilon - Varkala - Kovalam



### Enchanting Himalayas

with Taj

13 to 15 Nights

Delhi - Agra - Darjeeling - Gangtok -  
Phuntsholing - Thimphu - Punakha -  
Paro - Delhi



### Tribal Trail

15 to 17 Nights

Bhubaneswar - Dangmal - Bhubaneswar  
- Baliguda  
- Rayagada - Jeypore - Rayagada -  
Gopalpur - Puri - Bhubaneswar



### Buddhist Temple with

North East India Tour

14 to 16 Nights

Delhi - Varanasi - Bodhgaya - Patna  
- Kolkata - Bagdogra - Darjeeling  
- Pelling (Pemayangtse) - Gangtok -  
Kalimpong - Bagdogra - Delhi

# Travok

*your journey is safe with us...*



# Mango Delight Recipes!

Summer without Mangoes? Hard to imagine right! You can cut them into slices, make shake or just roll out a delicacy there are many delicious ways to enjoy the King of fruits!

Well to bring the nostalgia from your childhood back, Academy of Pastry & Culinary Arts has come up with some mouth watering Mango – Recipes to pleasure your taste buds this Quarantine.

• **Chef Name - Ramandeep Bagga (Pastry Chef APCA Gurgaon)**

• **Recipe Name - Tropical Trifle Pudding**

## For Vanilla Sponge Ingredients

- Refined Flour – 260Gms
- Sugar – 240Gms
- Water – 180Gms
- Milk – 90Gms
- Oil – 100 ML
- Baking Soda – 02Gms
- Vanilla Essence – 05Gms

## Method

- Mix flour, baking powder and baking soda.
- Mix water, milk and sugar. Add oil.
- Fold in all the dry ingredients.
- Bake at 200°C for 7-8mins.

## For Berry Compote Ingredients

- Frozen Strawberries – 50Gms
- Frozen Blueberries – 50Gms
- Frozen Sour Cherries – 50Gms
- Sugar – 80Gms
- Liquid Glucose – 50Gms
- Water – 100ML
- Cornstarch – 10Gms

## Method

- Boil sugar, water and pour over berries.
- Let it cool down, strain the berries and add cornstarch to the liquid.
- Cook if further and add berries later once cool again.

## For Mango Custard

## Ingredients

- Milk -500 ML
- Sugar – 100Gms
- Mango Flavored Custard Powder - 50Gms

## Method

- Mix milk, sugar and custard powder in a saucepan and cook it till thick. Cool and keep aside.

## For Chantilly

## Ingredients

- Whipping Cream – 300Gms
- Sugar – 30Gms

## Method

- Whip together sugar and cream till firm.
- For the assembly, in a glass bowl, add chopped fresh mangoes, a layer of sponge, pipe the custard and add some berry compote. Top it up with the Chantilly cream and garnish using a mint sprig.



• **Chef Name - Shreya Monga (Pastry Chef APCA Gurgaon)**

• **Recipe Name – Mango Mascarpone Swiss Roll**

## For Sponge

## Ingredients

- Egg Yolk – 240Gms
- Sugar – 30Gms
- Honey -60Gms
- Refined Flour – 126Gms
- Cornstarch – 14Gms
- Egg Whites – 320Gms
- Sugar – 130Gms
- Butter – 30Gms
- Milk – 70Gms



## Method

### For the Swiss Roll

- Whisk whole eggs and sugar till 36°C on a double boiler.
- Mix in water and honey in the egg mixture. Add milk and fold in the flour.
- Spread batter on a parchment paper and bake at 180°C for 15mins.
- Let it cool before processing further.

## For Mascarpone Chantilly

## Ingredients

- Whipping Cream – 500Gms
- Mascarpone – 50Gms
- Sugar – 18Gms
- Vanilla Extract – 15Gms
- Chopped Mangoes – 150Gms

## Method

- Whip the cream with sugar and vanilla and add in the Mascarpone cheese.
- For the assembly, spread the Mascarpone Chantilly on the sponge and add chopped mangoes. Roll the sponge and cut.



- Chef Name – Michelle Peris (Pastry Chef APCA Bangalore)
- Recipe Name – Mango Tres Leches

## Ingredients

### For Sponge

- Refined Flour – 420Gms
- Baking Soda – 08Gms
- Baking Powder – 250Gms
- Castor Sugar -250Gms
- Curd – Fresh Cream
- Fresh Cream – 120Gms
- Full Fat Milk – 60Gms
- Mango Pulp – 60Gms
- Vanilla Extract – 10Gms
- Melted Butter – 180Gms
- Cinnamon Powder – 03Gms



### For Soaking

- Condensed Milk – 100Gms
- Milk – 100Gms
- Coconut Milk – 100Gms
- Lemon Zest – 05Gms
- Salt – 03 Gms

### For Garnish

- Mango Pulp – 30Gms
- Fresh Mangos – 02Nos
- Mint Leaves - -
- Coriander – 02 Sprigs



## Method

- Sift all the dry ingredients, flour, baking powder, baking soda. Add the sugar to it.
- In another bowl, mix the curd, cream, milk, vanilla essence, and mango pulp till smooth.
- Add the dry ingredients gradually into the wet mix, whisking to combine. Particularly important to not overmix. Finally add in the warm melted butter, mix till a smooth paste.
- Fill into mold of choice and bake at 160 for about 15-30 minutes, depending on mold size.
- Once the cake has baked, when slightly warm, poke holes and soak it with the sauce.
- Allow it to cool in the fridge for a few hours.
- Top with whipped cream and mango.

- Chef Name - Raghu Nandan (Pastry Chef APCA Bangalore)
- Recipe Name - Alphonso Mango Charlotte



## Method

### For the Ladyfinger

#### Sponge

- Whip egg whites and add sugar.
- Add in egg yolks and vanilla. Mix the sifted flour and cornflour.
- Pipe on baking paper, sprinkle icing sugar and bake at 180°C for 10mins.

### For the Mango Syrup

- Mix all ingredients in a saucepan and heat.
- Use the syrup to soak the layers of sponge in the cake.

### For the Mango Mousse

- Bloom the gelatin in cold water. Warm the puree to dissolve the sugar.
- Cool puree to 30°C before adding gelatin.
- Whip the cream to soft peaks and fold into the cold puree mixture.

### For the Mango jelly

- Bloom gelatin in cold water. Warm puree to dissolve sugar.
- Cool puree to 30°C before adding gelatin.

For the assembly, alternate the layers of sponge, mousse and jelly twice to achieve a cake. Top up with mangoes and mint sprigs.

## Ingredients

### Lady Finger Biscuits

- Egg Whites – 240Gms
- Sugar – 200Gms
- Egg Yolks – 160Gms
- Refined Flour- 150Gms
- Cornstarch -50Gms
- Vanilla Essence -05Gms

### Mango Syrup

- Mango Pulp – 50Gms
- Lemon Juice – 20ML
- Sugar -25Gms
- Water -50 ML

### Mango Mousse

- Mango Pulp – 90ML
- Sugar -27Gms
- Cold Water -16 ML
- Whipping Cream -113Gms

### Mango Jelly

- Mango Pulp -125 Gms
- Sugar -40G Gms
- Gelatin – 05 Gms
- Water – 50 ML

# Bring Switzerland in your kitchen!

As we face restrictions on global travel, Switzerland encourages people to 'Dream Now Travel Later', assuring the world that the beautiful country will pause time and stay the way it is to be ready to welcome visitors when the world opens up.

Till then, it is a good idea to travel through your kitchens and experiment with dishes that are symbolic to Switzerland and experience the cuisine from one of the most loved destinations.

Here are the top easy to make recipes with ingredients available in your kitchen

**1. 'Alpine Macaroni'** or known to the Swiss as Älplermagrone, is the ultimate comfort food one can find on the slopes of the famous Alps. This alpine dish is found everywhere on restaurant menus from Appenzell to Zermatt, through Lugano and St. Moritz.

This Swiss version of Macaroni and cheese is best eaten after a long hike or trek, as most Swiss will tell you, it tastes better when you've earned it. But staying at home-keeping yourself and others away from

harm's way, it is safe to say that you have earned it. The ingredients for this wholesome dish are all simple and can be found easily in your pantry. Some vegetables, pasta and decent cheese, are the only things that you will need to re-create this alpine dish in your kitchen.

2. Has this quarantine been too tough on you? Then indulge in some '**Cheese Fondue**' for a generous dose of creamy pot of cheese with the pieces of bread just like the Swiss do. Switzerland is known for its best fondues, however there are many different styles and versions. One of the best variations is the Fribourg one, the moitié-moitié, made from spicy Gruyères and softly melting Vacherin cheeses.

Looking for a Saturday night cheat meal? Then melt up the cheese and serve it with vegetables, lavash, croutons and potato wedges, this gives an interesting twist to your fondue palette while you binge watch on your favourite shows.

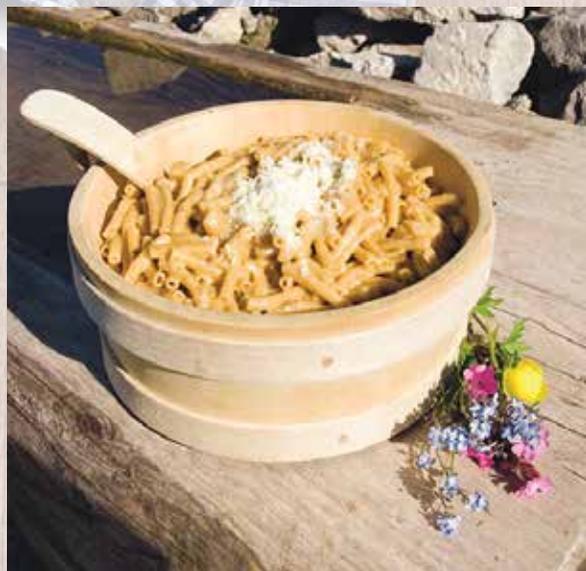
**3. 'Rosti'** or also known as "Röstigraben" (Rösti ditch), originally a farmers' breakfast from German-speaking Switzerland, is now a Swiss national dish with each region having its own version. The

Bernese, for example, are known for their crispy Rösti fried in butter.

This classic comfort food is surprisingly easy to make, with some tricks along the way, and it turns potatoes into a main meal. The recipe can be summarized in five words: grate potato, sautéed in butter. The resulting dish is a pancake of potato, crispy brown on the outside, gooey, buttery, potato-licious inside. This is a dish that is very easy-peasy to create in your kitchens for a lazy Sunday brunch.

**4. Meringue**, a sweet kiss with egg whites is a sugary pastry invented around the year 1600. Since the delicate and airy pastry made from egg whites and the thick battered Gruyères cream complement each other so well, one easily understands why Meringue is a favorite dessert in the land of Fribourg. You can enjoy your meringue in two ways one can be slowly baked, transforming into crisp cookies or as dessert on top of cake's layers. It is a good start to your love for baking delicious desserts.

So, bring out the foodie in you and experience the taste of this magical destination by trying out some of the famous dishes.



**Lifestyle**





# BMW 4 Series Coupé

The new BMW 4 Series Coupé is ready for launch.

The latest generation of the sporty two-door model for the premium midsize segment underscores its distinctive character profile with both a vehicle concept focused squarely on delivering dynamic driving pleasure and the clear differentiation of the coupé from the new BMW 3 Series. This is the next chapter in a coupé tradition shaped by numerous legendary BMW models. Market launch from October 2020.

Sales begin with five model variants; the BMW M440i xDrive Coupé (fuel consumption combined 7.1 – 6.8 l/100 km [39.8 – 41.5 mpg imp]; CO<sub>2</sub> emissions combined: 163 – 155 g/km) makes its debut at the top of the range. The sporting flagship is powered by a 275 kW/374 hp six-cylinder in-line petrol engine. Range also includes two four-cylinder petrol engines and a four-cylinder diesel unit. Two six-cylinder in-line diesel engines will join the line-up in March 2021.

Mild hybrid technology for the six-cylinder in-line-petrol engine and all diesel engines sharpens their responses and optimises efficiency. 48V starter-generator boosts the combustion engine with an extra 8 kW/11 hp. All diesel engines now have two-stage turbo charging.

All model variants now with standard eight-speed Steptronic transmission. Optional eight-speed Steptronic Sport transmission with new Sprint function for instantaneous and dynamic acceleration manoeuvres. BMW xDrive intelligent all-wheel drive available for two model variants from launch and four variants from March 2021.

New BMW 4 Series Coupé has a sharper character than its predecessor. Precisely optimised body structure and chassis technology ensure characteristic performance attributes. Bespoke package of bracing elements increases body

rigidity. Centre of gravity 21 millimetres lower, rear-axle track 23 millimetres wider than on the latest BMW 3 Series Sedan. Weight-minimised body and chassis construction. Finely balanced 50 : 50 weight distribution. Targeted optimisation of aerodynamics and reduction in lift at the rear axle.

Lift-related dampers with bespoke tuning fitted as standard. Optional M Sport suspension with even firmer set-up for dampers, mounts and anti-roll bars, plus additional body struts and variable sport steering. Also available as options: Adaptive M suspension with electronically controlled dampers, M Sport brakes with a choice of blue or red brake callipers, M Sport differential with fully variable locking function in the rear differential.

Standalone body design clearly differentiated from the new BMW 3 Series with clean surfacing, a striking front end and signature coupé proportions. Prominent, vertical BMW kidney grille follows the tradition of legendary BMW coupés and reflects the engine's high cooling air requirement. Stretched side window graphic, powerfully sculpted shoulders and flowing roofline exude athleticism and sporting elegance.

Standard LED headlights with extremely slim contours. Adaptive LED Headlights with BMW Laserlight available as an option. Stylishly darkened LED rear lights with eye-catching L-shaped light bars.

Design and equipment lines with clear focus on driving dynamics. M Sport model available as alternative to standard specification. Also available: M Sport package Pro including eight-speed Steptronic Sport transmission, 19-inch M light-alloy wheels and sporty soundtrack for the interior. Extensive selection of M Performance Parts available from the launch of the new BMW 4 Series Coupé.

New interior design centred on sporty driving experience. Driver-focused cockpit design, new display grouping with up to 10.25-inch Control Display and optional, fully digital 12.3-inch instrument cluster. Control panel with high-quality design on the centre console, new sports leather steering wheel and newly developed sports seats as standard, knee pads on the centre console optional. Two seats in the rear with defined individual-seat character.

Significantly enhanced acoustic and thermal comfort compared to predecessor model. Windscreen with acoustic glass and new three-zone automatic climate control fitted as standard; tilting/sliding glass roof with transparent surface extended by 24 millimetres in length; ambient lighting with Welcome Light Carpet, Hi-Fi loudspeaker system and auxiliary heating controlled by smartphone or BMW Display Key available as options.

Significantly wider range of driver assistance systems than for the predecessor model. Front collision warning with brake input and Lane Departure Warning with lane return by means of steering assistance are now standard, likewise Speed Limit Info. Optional Driving Assistant Professional includes features such as Steering and Lane Control Assistant with new Active Navigation and the automatic formation of emergency lane function.

New generation of BMW Head-Up Display offers 70 per cent larger projection surface. Innovative 3D visualisation of the surrounding area in the digital instrument cluster shows the driver the vehicle and its surroundings, as well as the activated assistance systems and the functions they can offer.

Park Distance Control with front and rear sensors as standard. Optional Parking Assistant



for automated entry into and exit from parking spaces now includes reversing assistant. Parking Assistant Plus also comes with Park View, Panorama View, 3D Top View and Remote 3D View. BMW Drive Recorder creates video up to 40 seconds in length of the car's surroundings.

BMW Operating System 7 enables individual and personalised screens on the Control Display and instrument cluster, plus use of the BMW Intelligent Personal Assistant. Optimised interaction between vehicle occupants and the digital companion via new graphic on the Control Display. Intuitive, multimodal operation using the Control Display (touch control), iDrive Controller, steering wheel buttons, voice control and gesture control.

New, cloud-based BMW Maps navigation system included as standard. Fast and precise calculation of routes and arrival times, updating of real-time traffic data at frequent intervals, free choice of words for selecting navigation destinations.

Standard smartphone integration with Apple CarPlay and now also Android Auto, wireless connectivity via WiFi; information can be viewed in Control Display, in the instrument cluster and in the optional Head-Up Display. Remote Software Upgrade enables over-the-air integration of improved vehicle functions and new digital services into the car.

## Model variants:

### BMW 420i Coupé:

Four-cylinder in-line petrol engine, eight-speed Steptronic transmission.

Capacity: 1,998 cc, output: 135 kW/184 hp at 5,000 – 6,500 rpm,

max. torque: 300 Nm (221 lb-ft) at 1,350 – 4,000 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 7.5 seconds,

top speed: 240 km/h (149 mph).

Fuel consumption, combined: 5.8 – 5.3 l/100 km (48.7 – 53.3 mpg imp),

CO2 emissions, combined: 132 – 122 g/km, exhaust standard: Euro 6d.

### BMW 430i Coupé:

Four-cylinder in-line petrol engine, eight-speed Steptronic transmission.

Capacity: 1,998 cc, output: 190 kW/258 hp at 5,000 – 6,500 rpm,

max. torque: 400 Nm (295 lb-ft) at 1,550 – 4,400 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 5.8 seconds,

top speed: 250 km/h (155 mph).

Fuel consumption, combined: 6.1 – 5.7 l/100 km (46.3 – 49.6 mpg imp),

CO2 emissions, combined: 141 – 131 g/km, exhaust standard: Euro 6d.

### BMW M440i xDrive Coupé:

Six-cylinder in-line petrol engine, 48V mild hybrid technology (8 kW/11 hp), eight-speed Steptronic transmission, BMW xDrive.

Capacity: 2,998 cc, output: 275 kW/374 hp at 5,500 – 6,500 rpm,

max. torque: 500 Nm (369 lb-ft) at 1,900 – 5,000 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 4.5 seconds,

top speed: 250 km/h (155 mph).

Fuel consumption, combined: 7.1 – 6.8 l/100 km (39.8 – 41.5 mpg imp),

CO2 emissions, combined: 163 – 155 g/km, exhaust standard: Euro 6d.

### BMW 420d Coupé:

Four-cylinder in-line diesel engine, 48V mild hybrid technology (8 kW/11 hp), eight-speed Steptronic transmission.

Capacity: 1,995 cc, output: 140 kW/190 hp at 4,000 rpm,

max. torque: 400 Nm (295 lb-ft) at 1,750 – 2,500 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 7.1 seconds,

top speed: 240 km/h (149 mph).

Fuel consumption, combined: 4.2 – 3.9 l/100 km (67.3 – 72.4 mpg imp),

CO2 emissions, combined: 112 – 103 g/km, exhaust standard: Euro 6d.

### BMW 420d xDrive Coupé:

Four-cylinder in-line diesel engine, 48V mild hybrid technology (8 kW/11 hp), eight-speed Steptronic transmission, BMW xDrive.

Capacity: 1,995 cc, output: 140 kW/190 hp at 4,000 rpm,

max. torque: 400 Nm (295 lb-ft) at 1,750 – 2,500 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 7.4 seconds,

top speed: 238 km/h (148 mph).

Fuel consumption, combined: 4.6 – 4.3 l/100

km (61.4 – 65.7 mpg imp),

CO2 emissions, combined: 121 – 112 g/km, exhaust standard: Euro 6d.

### BMW 430d xDrive Coupé (est. available from March 2021):

Six-cylinder in-line diesel engine, 48V mild hybrid technology (8 kW/11 hp), eight-speed Steptronic transmission, BMW xDrive.

Capacity: 2,993 cc, output: 210 kW/286 hp at 4,000 rpm,

max. torque: 650 Nm (479 lb-ft) at 1,500 – 2,500 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 5.2 seconds,

top speed: 250 km/h (155 mph).

Fuel consumption, combined: 6.2 l/100 km (45.6 mpg imp),

CO2 emissions, combined: 146 g/km

(model with market launch in 2021: fuel consumption and CO2 emissions shown as WLTP values),

exhaust standard: Euro 6d.

### BMW M440d xDrive Coupé (est. available from March 2021):

Six-cylinder in-line diesel engine, 48V mild hybrid technology (8 kW/11 hp), eight-speed Steptronic transmission, BMW xDrive.

Capacity: 2,993 cc, output: 250 kW/340 hp at 4,400 rpm,

max. torque: 700 Nm (516 lb-ft) at 1,750 – 2,250 rpm.

Acceleration [0 – 100 km/h (62 mph)]: 4.7 seconds,

top speed: 250 km/h (155 mph).

Fuel consumption, combined: 6.7 l/100 km (42.2 mpg imp),

CO2 emissions, combined: 158 g/km

(model with market launch in 2021: fuel consumption and CO2 emissions shown as WLTP values),

exhaust standard: Euro 6d.

All figures relating to performance, fuel/ electric power consumption and emissions are provisional.

BMW 420i Coupé (fuel consumption combined: 5.8 – 5.3 l/100 km [48.7 – 53.3 mpg imp]; CO2 emissions combined: 132 – 122 g/km)

BMW 430i Coupé (fuel consumption combined: 6.1 – 5.7 l/100 km [46.3 – 49.6 mpg imp]; CO2 emissions combined: 141 – 131 g/km)

BMW M440i xDrive Coupé (fuel consumption combined: 7.1 – 6.8 l/100 km [39.8 – 41.5 mpg imp]; CO2 emissions combined: 163 – 155 g/km)

BMW 420d Coupé (fuel consumption combined: 4.2 – 3.9 l/100 km [67.3 – 72.4 mpg imp]; CO2 emissions combined: 112 – 103 g/km)

BMW 420d xDrive Coupé (fuel consumption combined: 4.6 – 4.3 l/100 km [61.4 – 65.7 mpg imp]; CO2 emissions combined: 121 – 112 g/km)



# Range Rover: made under new social distancing

The first Range Rover made under new social distancing measures drove off the production line at Jaguar Land Rover's manufacturing plant in Solihull, following the recent temporary pause in production due to the coronavirus pandemic.

*Grant Mepheron, Jaguar Land Rover Executive Director, Manufacturing*

Seeing the first Range Rover come off our line is a defining moment for Jaguar Land Rover, for all of us who work for the company and the many businesses in our supply chain. It marks the end of our temporary shutdown and signals the beginning of a return to normality. But, of course, this is a new normal.

People will be experiencing many emotions, ranging from worry about hygiene to relief at being able to return to work and excitement at seeing colleagues again. The health and wellbeing of our employees has been our primary concern in the build-up to this point. Throughout the coming months, I know that as a team we will do all we can to 'Stay safe. Be kind. Stay well'.





Effective social distancing, hygiene and health monitoring measures are in place following an extensive review of all production lines, engineering facilities, office areas and communal spaces as the company starts a phased return to manufacturing.

Employees' health and wellbeing are at the centre of this plan and, with the implementation of the new protocol, staff will experience a significant number of changes to their working day from the moment they enter the site.

Measures include temperature checks with thermal cameras, a two-metre distance between people wherever possible, Personal Protective Equipment where that is not the case, the introduction of one-way systems and enhanced cleaning at the plants. In addition, Jaguar Land Rover is offering every employee a reusable face visor made by the company.

In addition to new measures onsite, colleagues will be asked to take additional actions before returning to work. These include completing an online clinical questionnaire, signing up to a health and wellbeing charter, and monitoring their temperature at home before each shift.

Production of Jaguar and Land Rover vehicles has also resumed this week at Nitra (Slovakia) and Graz (Austria). Last week the team at the Engine Manufacturing Centre in Wolverhampton (UK) began building Ingenium engines again to enable the gradual return to vehicle production. Manufacturing will resume at Halewood (UK) on 8 June, starting with one shift. Small pockets of business-critical activity are taking place at Castle Bromwich as Jaguar Land Rover prepares for new model year introductions.

The company's joint-venture plant in Changshu (China) has been operational since the middle of February as vehicle sales recover there and customers return to showrooms following the easing of the lockdown.

As countries are relaxing distancing guidelines and retailers are reopening around the world, the restart of production at the company's other plants will be confirmed in due course.

**Dr Steve Iley, Jaguar Land Rover's Chief Medical Officer** said "We have been going through unprecedented times and my thoughts are with everyone who has been impacted

by COVID-19, as well as with the healthcare professionals, whose role fighting coronavirus is appreciated around the world.

Clearly the health, safety and wellbeing of the Jaguar Land Rover family is our primary concern. We have developed the most effective protocol and guidelines so that our people feel reassured about coming back to the workplace.

Our measures are based on extensive medical and operational review, including lessons learned from our teams in China and Slovakia. We continue to monitor the COVID-19 situation, following the guidance of all relevant authorities in the markets in which we operate, and will adapt quickly as that guidance changes."

**Des Quinn, Unite the Union National Officer** said "We are satisfied that Jaguar Land Rover has not only implemented government guidance but has gone above and beyond to satisfy and ensure as many safe systems as possible are in place from the minute employees arrive to the minute they leave work."



# Mercedes-Benz strengthened its SUV



India's largest luxury carmaker Mercedes-Benz today strengthened its SUV offering by adding two new top-end variants to its popular GLE portfolio. The newly launched top-end GLE 450 4MATIC LWB and 400 d 4MATIC LWB further diversify the model line-up of the GLE by adding a petrol and a top-end diesel variant. The current LWB GLE range comprises the BS VI GLE 300 d 4MATIC LWB and the top-end CBU GLE 400 d 4MATIC LWB Hip Hop variants.

The GLE 450 4MATIC LWB and 400 d 4MATIC LWB features the same iconic design, exuding presence and power, plush interiors, just like the other variants in the current generation GLE range. It comes packed with the latest technology, including the cutting-edge Mercedes-Benz MBUX system with interior assistant. The permanent 4MATIC all-wheel drive with variable torque distribution capability together with 9G-TRONIC transmission will ensure it is just as agile and capable an off-roader as its diesel siblings.



An in-line six-cylinder engine systematically electrified with 48-volt technology powers the Mercedes-Benz GLE 450 LWB 4MATIC. Its performance data of 270 kW (367 hp) and 500 Nm of torque, with a further 250 Nm of torque and 16 kW/22 hp available via EQ Boost over short periods is quite commendable. The integrated starter/alternator (ISG) is responsible for hybrid functions such as EQ Boost or energy recuperation, while allowing fuel savings that were previously reserved for high-voltage hybrid technology.

Integrated Starter Generator (ISG) eliminates the need for a belt drive for ancillary components at the front of the engine, which reduces its overall length. The slim design, together with the physical separation of intake/exhaust, creates space for near-engine exhaust after treatment. The 48-volt on-board power supply serves not only high power consumers such as the water pump and air-conditioning

compressor, but also the Integrated Starter Generator (ISG), which also supplies energy to the battery by means of highly efficient energy recuperation.

The GLE 400 d 4MATIC LWB comes equipped with an OM 656 in-line six-cylinder diesel engine which generates 243 kW (330 hp) and 700 Nm of torque. The most powerful diesel engine in the history of Mercedes-Benz bundles together state-of-the-art technology components. As a result, the engine sets standards in terms of agility and consumption. More than an additional bonus: the six-cylinder in-line engine boasts an unsurpassed level of refinement.

### All new GLE 450 4MATIC LWB and 400 d 4MATIC LWB highlights:

- MULTIBEAM LED headlamps with ULTRA RANGE High beam

- Intelligent Headlight Control Plus
- 4MATIC with VTD (Variable Torque Distribution)
- AIRMATIC suspension with ADS+
- 50.8 cm (20-inch) 5-twin-spoke light-alloy wheels
- Auto Park Assist 360 degree surround view camera
- MBUX NTG6 with "Hey Mercedes"
- Hard-Disc Navigation
- Smartphone Integration
- Widescreen Cockpit
- Easy pack tail gate
- Memory Package for Front Seats
- Electrically adjustable rear seats
- 4-Zone THERMOTRONIC AC
- Electric Sun Blinds
- Panoramic sunroof
- Wireless Charging Front
- Blind Spot Assist
- Active Brake Assist
- Anthracite open-pore oak wood trim
- Illuminated aluminum running boards

### Martin Schwenk, MD & CEO, Mercedes-Benz India

The New long wheelbase GLE has already created a benchmark in the luxury SUV segment and we are very satisfied with the customer response. Encouraged by this response we are now introducing a petrol and a diesel variant of the GLE LWB. The locally made LWB GLE 450 4MATIC and the 400 d 4MATIC thus make important additions to our GLE SUV range and will further attract customers who seek comfort, luxury and off-roading prowess in their SUV. We are confident that the GLE 450 4MATIC and the 400 d 4MATIC will help this SUV retain its top billing in the luxury SUV segment.

The GLE LWB is an important pillar in our expansive SUV portfolio, leading our product offensive in the SUV segment and it remains Mercedes-Benz's highest selling SUV in India. With the addition of these two new variants, we once again reiterate our customer focus and our commitment to the Indian market

# GOLDEN TULIP

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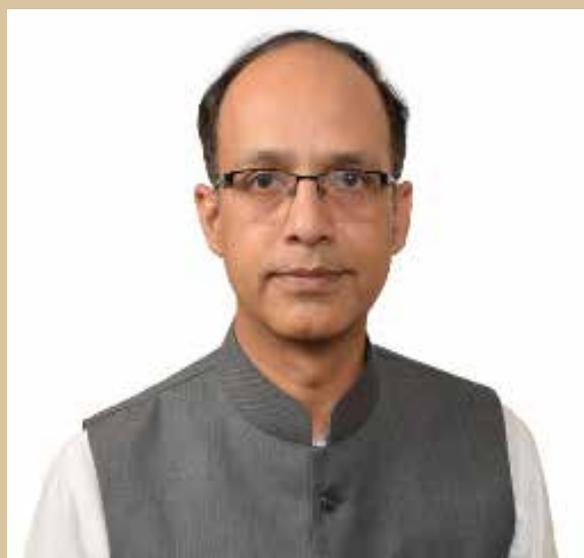


# Textiles Committee: Make in India PPE Testing Equipment

Textiles Committee, Mumbai too will now test and certify PPE body coveralls required for healthcare workers and other COVID-19 warriors. The inclusion of Textiles Committee as the ninth approved laboratory to test and certify body coveralls has been announced by the Ministry of Textiles yesterday evening.

The Textiles Committee team took almost 45 days of painstaking work to accomplish this feat. The National accreditation body NABL (National Accreditation Board for Testing & Calibration Laboratories) has audited the lab facility and has approved it under three test standards: ASTM F1670/ 16an70M:17a, ISO 16603: 2004 & IS 16546: 2016.

The Ministry of Textiles, under the leadership of the Textiles Minister Smt. Smriti Zubin Irani, has been taking several steps to ensure that both quality and quantity of PPE coveralls going up to the desired levels within a very short span of time of two months, thereby catapulting India into the world's second largest manufacturer of body coveralls, next only to China. The Ministry has taken steps to ensure that only certified players across the entire supply chain are allowed to supply body coveralls to governments. Several officials have been posted in the field for onsite facilitation and oversight of quality of material meant for government supplies and for ensuring traceability and ownership of quality by these manufacturers. A Unique Certification Code (UCC) is issued for each passed / cleared prototype sample submitted by the manufacturers of the PPE Coveralls. This is required to be embossed on each manufactured Coverall along with the name of the manufacturer, date of manufacture and name of the client. This procedure has been fully implemented in respect of procurement by M/s HLL Lifecare Limited, which is the procurement agency for the hospitals and healthcare organisations under the Ministry of Health & Family Welfare, Government of India. The manufacturers are also required to submit an affidavit along with their submitted sample, stating details of their manufacturing unit, GSTIN number, company registration number, Udyog Aadhar number or DIC registration number and other relevant details. They are also required to declare that they are textile manufacturers and not traders. The affidavit is to form a part of the UCC Certificate.



*Ajit Chavan, Secretary, Textiles Committee and Additional Textile Commissioner, Ministry of Textiles*

The New long wheelbase GLE has already Transparency, objectivity and professional service is not new to The Textiles Committee. This is just one more initiative by the Committees' dedicated workforce to rise up to the occasion and do our bit in the fight against COVID-19 pandemic. We faced the humungous challenges of non-availability of domestic manufacturers of repute and incessant delay/long gestation period to import machine from China as also challenges of ever-increasing prices by the opportunist companies in China due to demand for such equipment the world over. We therefore decided to do it indigenously.

We got the machine conceptualized and designed completely in-house and ourselves produced the vital equipment viz. Synthetic Blood Penetration Testing equipment, required for Determination of the resistance of Protective Clothing materials to penetration by blood and body fluids.

With the acquisition of this equipment and with a concrete plan to add some more equipment as per need, we will be able to address not only the quantitative but also the qualitative requirements involved in the testing of Body Coveralls worn by the frontline health workers and other COVID-19 warriors.

As a serious and professional testing organisation with the mandate for quality, we will work overtime to uphold the Textiles Ministry's directives on quality and would also evolve our own initiatives to further bolster these efforts.

# Conditions after Consumption

“Our main motto is creating an impact in society by sharing knowledge about the alcohol and remove the social taboo about it.” – said Aryan Solanki, Founder, Liqhub.



**Please tell us in brief about the concept behind Liqhub?**

We want to spread Awareness on alcoholic beverage and drinking standards. Our Main Social responsibility is to spread awareness about "Conditions after Consumption". There are many known cases where people lose their control and fall into mishaps. We do need to engrave a new milestone in land laws for alcohol by taking accountability on delivery. Talking about knowledge we deliver, we want to share recipes about everything like cocktails and mocktails. We want to Share vast knowledge on mixing two liquor in appropriate proportions and techniques to do some magic in high spirits.

The vision that guided them to create the concept.

In a party, out of surprise, an unanswerable question came about whiskey - what is it made of? We were stunned as no one was aware of exact details - neither ingredients nor the process of making. We

even do not have an idea of alcohol v/v% of the drink we take. This guided us to create a platform which not only guides you through your drink but also makes you aware of the limit that should be there, the starters that should be tried with it, cocktail recipe and other information. This clearly adds more spice to a party. This will be a platform where one can take a review of other recognized Boozers for various drinks not tried.

We will also be allowing people to share their drinking stories and so that it can create an impact on the heavy drinkers to have booze in a limit. The main motto is creating an impact in society by sharing knowledge about the alcohol and remove the social taboo about it.

**What were the early challenges you faced in designing the product?**

As we all know that there were No laws available on alcohol delivery. It has been a hush topic even in the year 2020. Many people take this as a social taboo or even treat it as under table. Talking from financial aspects, state taxes vary which brings differences in Liquor prices. This needs a check in online business. Live inventory check needs to be done which is not an organized one with few government apps at present and will take time.

**What are your thoughts about the timing of the launch coinciding with the pandemic?**

In the Year 2012 we had already launched alcohol delivery app named "LetsbuyDrinks". However, being naïve held me back in my past. Learnt from

my challenges and with years of experience in the delivery business, we relaunched it as Liqhub. Pandemic had been an important push for us as the government is turning their heads into consideration.

**How does the global era of social distancing add viability to the idea?**

In the era of new normal aka social distancing and quarantine where we can see the economy fall and rise as liquor ban was uplifted made the idea resilient. Everyone saw a big crowd in front of liquor shops breaking norms of social distancing. LiqHub is the only solution to this

**What pain points does the product solve for the customer?**

LiqHub helps the customer. They don't have to step out and risk their life to COVID-19, no contact delivery just made it simple. Curiosity killed the cat we all have heard this phrase very often. Thus by putting more knowledgeable content on alcohol will make the Customer aware of what to Drink and when to stop. Indian culture still don't accept a female drinking or visiting liquor shops to buy. We want them to have a life equal to men.

**What's your vision for Liqhub by 2025?**

One stop solution for liquor that includes license on party, bar, clubs, deals, delivery, bar at home accessories, cocktail, after drinking confessions, and much more. It will be a never ending list for us.



### Royal Journey of India

18 to 20 Nights

Delhi - Jaipur - Pushkar - Ranthambore  
Sawai Madhopur - Kota  
- Bundi - Chittorgarh - Bijaipur -  
Udaipur - Kumbalgarh - Jodhpur -  
Jaisalmer - Bikaner - Mandawa - Delhi



### Archaeological Tour of Rajasthan

21 to 23 Nights

Delhi - Jaipur - Samode - Nawalgarh -  
Bikaner - Gajner - Jaisalmer - Osian  
- Khimsar - Manvar - Jodhpur - Rohet -  
Mount Abu - Udaipur - Dungarpur  
- Deogarh - Ajmer - Pushkar - Pachewar  
- Ranthambhore - Agra - Delhi



### Majestic Kerala

14 to 15 Nights

Mumbai - Mangalore - Bekal - Wayanad  
- Kozhikode(Calicut)  
- Cochin - Thekkady - Kumarakom -  
Quilon - Varkala - Kovalam



### Enchanting Himalayas with Taj

13 to 15 Nights

Delhi - Agra - Darjeeling - Gangtok -  
Phuntsholing - Thimphu - Punakha -  
Paro - Delhi



### Tribal Trail

15 to 17 Nights

Bhubaneswar - Dangmal - Bhubaneswar  
- Baliguda  
- Rayagada - Jeyapore - Rayagada -  
Gopalpur - Puri - Bhubaneswar



### Buddhist Temple with North East India Tour

14 to 16 Nights

Delhi - Varanasi - Bodhgaya - Patna  
- Kolkata - Bagdogara - Darjeeling  
- Pelling (Pemayangtse) - Gangtok -  
Kalimpong - Bagdogra - Delhi

# Travok

*your journey is safe with us...*



# Cocktail Story



There's nothing more terrific than pursuing your passion. Vidhi Puri, the founder of the Cocktail Story, is an inspiration for those who dream of transforming their passion into profession. A spirit enthusiast, Vidhi, founded The Cocktail Story in the year 2018 with the vision of bringing the Indian bartending community, alco-bev brands and spirit enthusiasts together. Here's everything you need to know about the young icon.

**V**idhi Puri is a young visionary who founded The Cocktail Story, India's first Cocktail Community in 2018. Quite popular for its unique and themed exclusive trade and consumer experiences across India. A platform especially built for

the bar fraternity and spirit enthusiasts in India, The Cocktail Story has been capturing the bar scenario all across the nation, promoting the cocktail culture, highlighting bartenders and updates of local and international brands. It is the only community

with a robust digital presence now turned into the biggest online portal for acknowledging the work of Indian bartenders, exclusive bar reviews, home bartending tips from the Indian masters and exciting cocktail recipes.

**Tell us about the idea of The Cocktail Story.** Ever since I started drinking, bartenders are the only ones who used to make me happy. The magic they create with the craft, right from tantalizing concoctions to keep you entertained with great banter, their efforts often go unnoticed. Hence, the core idea of The Cocktail Story is to bring bartenders under the spotlight.

The art of bartending is gradually gaining popularity in the country, but the scenario was not the same few years ago. The legends of the Indian bartending community have come a long way, defying all odds, and breaking different stereotypes. Hence, aspiring bartenders need to know the inspiring stories of these icons and spirit enthusiasts need to know these bartenders. And the Cocktail Story is doing just that - bridging the gap between bartenders and spirit enthusiasts, empowering mixologists, acknowledging their work and highlighting the achievements and stories to put the Indian Bar Community on the global map of bartending.

**Please shed light on the growth and Success of The Cocktail Story.**

The Cocktail Story is the only digital community that exclusively covers, hosts, and curates cocktail competitions, guest shifts, bar fraternity experiences, and award ceremonies. It is the only community pushing Indian talents pan India and all across the globe by creating, designing exclusive cocktail menus for bars with mixologists, and providing grooming and social media training for the staff.

With creative entities such as Be The Next

Influencer and Beyond Bartending, the Cocktail Story is providing the budding bartenders all the essential tips and tricks, and insights into the world of bartending.

**Tell us something about your Achievements.**

Today, I am not only known as the founder of The Cocktail Story but also a popular name in the alco-bev industry. In the initial years of my career, I was mentored by Salil Kaul, Senior Vice President of Hungama Digital Services. I worked with him when he became an independent consultant. When I was a content creator, I worked with different agencies that helped me work with top liquor brands such as Budweiser. I was one of the core members of Budweiser sponsored Brew District for EDC India 2016.

Because of my outstanding work with The Cocktail Story, and the Indian bartending community, I got the Iconic Women Creating a Better World for All Award in 2019.

With the success of The Cocktail Story, I have proved that all you need to thrive is passion and determination.



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